

Signage Requirements and Ideas for Retail Licensees

### To the Licensee:

Posting signs at your licensed establishment makes good business sense. Signs can:

- · Make your customers and employees aware of your policies or the law;
- · Prevent a surprised or angry customer;
- · Support what your employees tell your customers;
- · Show you are a responsible member of the community; and
- · Help you comply with State and local laws.

The following sign requirements may apply to you as a retail licensee. Licensees who fail to post required signs may receive a fine, suspension, or in repeated cases, revocation of their alcoholic beverage license. The Department of Alcoholic Beverage Control (ABC) does not furnish or sell signs to licensees. Sources for signs are listed where known.

Subject	Applies To	Sign Requirement	Source
Customer Warning	Type 20 and 21 licensees	You must post a sign in your store that warns customers about certain laws and penalties relating to the sale of alcoholic beverages to, or the purchase of alcoholic beverages by, any person under the age of 21 years. There is no minimum size requirement for the sign. The sign must be placed at an entrance or at a point of sale in your store, or in any other location in your store that is visible to your customers and employees (Illustration #16). (Section 25658.4 Business & Professions Code)	Make your own, have it made, or use Illustration #16 below.
Excess Signs on Windows and Doors	Type 20 and 21 licensees	No more than 33% of the square footage of the windows and clear doors may have advertising or signs of any sort. Signage shall be placed so that law enforcement personnel have a clear and unobstructed view of the interior of the store from the outside. This includes areas where the cash register is located. (Section 25612.5(c)(7) Business & Professions Code)	
Loitering and Open Containers	Type 20, 21,40, 42, 48, and 61 licensees	Upon written notice from ABC, you must post signs prohibiting loitering and open alcoholic beverage containers. ABC will issue the written notice when there is substantial evidence of loitering or drinking in public, adjacent to the premises. The signs must be prominent, permanent and clearly visible. Generally, the signs should be 24" in length and 14" in width with the print of sufficient size to make them clearly readable. The placement should be reasonable based upon the physical layout of the premises (Illustrations #12 and #13). (Section 25612.5 (c)(1)(2) Business & Professions Code)	Make your own or have them made.

Subject	Applies To	Sign Requirement	Source
No Person Under 21 Allowed	Type 42, 48 and 61 licensees	You must maintain a sign reading, "No Person Under 21 Allowed" at or near each public entrance. The sign must be visible from the exterior. In	Make your own or have them made.
		addition, a sign of like size and content must be posted at a prominent place inside the licensed premises. These signs must be at least 7" x 11" and have lettering at least 1" in height (Illustration #14). (Rule 107, California Code of Regulations)	
Offensive Signs	All licensees	Signs may not be gaudy, blatant, or offensive, and must not obstruct the view of the interior of the premises from the street. (Section 25612 Business and Professions Code)	
ABC License Suspension	Any licensee whose license has been suspended by order of the Department	Every licensee whose license has been suspended by order of ABC must post two notices in conspicuous places, one on the exterior and one on the interior, for the duration of the suspension. The notices are 24" x 14." The licensee may not advertise or post signs to the effect that the premises have been closed or business suspended for any reason other than by order of ABC. (Rule 108, California Code of Regulations)	ABC will furnish and post these signs.
Signs Furnished by Suppliers for use by Retailers	All licensees	Alcoholic beverage suppliers may give signs advertising their products to retail accounts for interior display. Signs advertising wine or distilled spirits given to on-sale premises cannot exceed 630 square inches in size.	
		In general, permitted interior signs may have no secondary or utilitarian value. Permitted signage may not be personalized or customized for any retail account. Suppliers may not pay money or furnish anything of value to anyone for the privilege of placing signage in a retail licensed business.	
		Exterior signs are not authorized and may not be furnished without charge to retail licensees. (Rule 106, California Code of Regulations)	
Cancer/ Pregnancy Warning	All retail licensees, including special event licensees	You must post warning signs regarding cancer risk and birth defects. The law is very specific as to sign size, font size, and placement. (Illustration #15). (Section 12601(b)(1)(D)(1) and 12601(b)(4)(E) California Code of Regulations)	Your local alcoholic beverage distributor or Sign Management Company (800) 421-3003
Tobacco	Any licensee who sells tobacco products	You must (1) Keep a copy of Penal Code Section 308 conspicuously posted; and (2) Post a warning sign at each point of sale and on each vending machine, stating that selling tobacco products to minors is illegal and subject to penalties. Warning signs must include a toll-free number (1-800-5-ASK-4-ID) that customers may use to report observed tobacco sales to youth under the age of 21. (Sections 22950-22960 Business and Professions Code)	(2) Department of Health Services, Tobacco Control Section, (916) 558-1784.

Subject	Applies To	Sign Requirement	Source
Smoking	All licensees	Post clear and prominent signs, as follows:  (1) Where smoking is prohibited throughout the building or structure, a sign stating "No smoking" shall be posted at each entrance to the building or structure.  (2) Where smoking is permitted in designated areas of the building or structure, a sign stating "Smoking is prohibited except in designated areas" shall be posted at each entrance to the building or structure.  (Section 6404.5, California Labor Code)	Your local Health Department.
Slavery and Human Trafficking Public Notice	Type 48, 67, & 80	You must post a notice informing the public and victims of human trafficking of telephone hotline numbers to seek help or report unlawful activity. Postings are required to be in both English and Spanish (Illustration #17) and possibly a third language if a business is located in a specific county in which a third language posting is required. Attorney General of California website for counties in need of a third language posting and examples of posters in these various languages below: https://oag.ca.gov/human-trafficking/model-notice (Civil Code 52.6)	See Illustration #17

#### Other Requirements

The following agencies and local cities and counties may also have sign requirements.

- U.S. Equal Employment Commission, San Francisco District Office, 450 Golden Gate Ave., San Francisco, CA 94102, (800) 669-4000.
- U.S. Department of Labor, Occupational Safety and Health Administration, 90 7<sup>th</sup> Street Ste. 2650, San Francisco, CA 94103, (415) 625-2574.
- California Fair Employment and Housing Department, 2218 Klausen Dr., #100, Elk Grove, CA 95758, (916) 478-7251, or 30 Van Ness Ave., 3rd Floor, San Francisco, CA 94102, (415) 557-2005.
- Industrial Welfare Commission, Division of Labor Standards Enforcement, P.O. Box 603, San Francisco, CA 94101, (415)703-3820.
- Department of Industrial Relations, Division of Occupational Safety and Health, 525 Golden Gate Ave., San Francisco, CA 94102, (415) 557-0300.
- Employment Development Department, 722 Capitol Mall, Sacramento, CA 95814, (866) 333-4606.
- Department of Conservation, Division of Recycling, 801 K St., 15-52, Sacramento, CA 95814, (800) 642-5669.

#### Illustrations

This establishment does not permit illegal drug activity on its premises. Periodic inspection of this restroom to detect such activity is a part of our commitment to a healthy and safe environment.

Violators Will Be Reported and Prosecuted

Illustration #1

Under Age?

Don't Ask Us to Sell You Alcohol!

Illustration #2

# State Law

We Cannot Serve Someone Who Looks or Acts Drunk (even if not driving)

Illustration #3

# No Fighting

Problem Customers
Will Be Asked to Leave.

Illustration #4

## State Law

It Is Illegal to Sell Alcohol to Anyone under the Age of 21

Illustration #5

## **Notice**

It Is Against State Law and Our Policy to Serve Alcoholic Beverages to Anyone under 21 Years of Age.

Signed: The Management

Illustration #6

True
Friends
Make Sure
That
People
Nearest and
Dearest
to
Them Do
Not
Drink and
Drive

Illustration #7

We Reserve the Right to Refuse Service to Anyone Who Is <u>Hostile</u>, <u>Aggressive</u>, <u>Obnoxious</u> or <u>Drunk</u>

Illustration #8

WARNING: Absolutely No Illicit Drug Activity Is Permitted on These Premises! Any Person or Persons Caught Using or Selling Narcotics or Dangerous Drugs Will Be Prosecuted.

Illustration #9

## For Our Guests:

We Do Not Believe in "One For The Road" Why? Because We Care

Illustration #10

If You Look under 30 Years of Age, Be Prepared to Show Your I.D.

Illustration #11

No Loitering Is Allowed on or in front of These Premises

Illustration #12

No Open Alcoholic Beverage Containers Are Allowed on These Premises

Illustration #13

No Person under 21 Allowed

Illustration #14

# Warning:

Drinking Distilled
Spirits, Beer, Coolers,
Wine and Other
Alcoholic Beverages
May Increase Cancer
Risk and, During
Pregnancy, Can Cause
Birth Defects.

Illustration #15

## **NOTICE TO CUSTOMERS**

Pursuant to Section 25658.4 Business and Professions Code

This store will not sell alcoholic beverages in violation of the California Alcoholic Beverage Control

We will refuse to sell an alcoholic beverage to any customer if we reasonably suspect that: (1) The customer is under the age of 21 years; (2) The customer looks or acts intoxicated; (3) The request to buy an alcoholic beverage is made between the hours of 2:00 a.m. and 6:00 a.m. on any day or in violation of legally required shorter hours of sale; (4) The customer intends to drink the alcoholic beverage in this store or on adjacent property immediately outside this store; or (5) Any other violation of the California Alcoholic Beverage Control Act will occur as a result of the sale.

Act.

## FINES AND PENALTIES

for the Sale or Furnishing of Alcoholic Beverages to, or the Purchase of Alcoholic Beverages by, Persons Under Age 21

#### For the Person Under Age 21 Who Tries to Purchase Alcohol

Up to \$100 fine and/or 24-32 hours of community service; second offense, up to a \$250 fine and/or 36-48 hours of community service (and a one-year suspension or delay of the person's driver's license).

### For the Person Under Age 21 Who <u>Purchases</u> Alcohol

A \$250 fine and/or 24-32 hours of community service; second offense, up to a \$500 fine and/or 36-48 hours of community service (and a one-year suspension or delay of the purchaser's driver's license).

## For the Person Who <u>Furnishes</u> Alcohol <u>or Causes</u> Alcohol to be Furnished to a Person Under Age 21

A \$1,000 fine and at least 24 hours of community service (and a one-year suspension or delay of the furnisher's driver's license if the furnisher is under age 21). If great bodily injury or death occurs, the penalty is 6-12 months county jail and/or a \$1,000 fine.

# For the Person Who <u>Sells</u> Alcohol to a Person Under Age 21

A \$250 fine and/or 24-32 hours of community service; second offense, up to a \$500 fine and/or 36-48 hours of community service (and a one-year suspension or delay of the seller's driver's license if the seller is under age 21).

In addition, the Department of Alcoholic Beverage Control (ABC) will file charges to suspend or revoke this store's license to sell alcoholic beverages.

--The Management

# STOP Human Trafficking

If you or someone you know is being forced to engage in any activity and cannot leave – whether it is commercial sex, housework, farm work, construction, factory, retail, or restaurant work, or any other activity –

## text 233-733 (Be Free)

or call the National Human Trafficking Hotline at 1-888-373-7888 or the California Coalition to Abolish Slavery and Trafficking (CAST) at 1-888-KEY-2-FRE(EDOM) or 1-888-539-2373 to access help and services.

Victims of slavery and human trafficking are protected under United States and California law.

#### The hotlines are:

- Available 24 hours a day, 7 days a week
- Toll-free
- Operated by nonprofit, nongovernmental organizations
- · Anonymous and confidential
- Accessible in more than 160 languages
- Able to provide help, referral to services, training, and general information

Illestration # 17