

Department of  
Alcoholic Beverage Control

## **“Going for the Goals”**

Monthly Performance Measurements

Annual Report for July 2013 – June 2014  
*“What Gets Measured – Gets Done”*

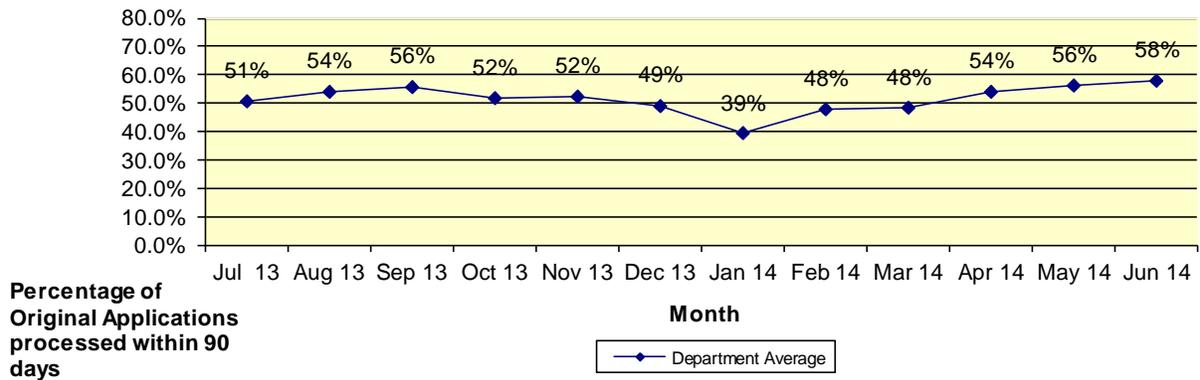


Timothy Gorsuch, *Director*

## Licensing Performance Measurement:

1. Percentage of **original** applications processed within **90 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This adjusted measurement is the strategic objective from action plans L-1-1- (1, 2, & 3). The Department's goal is to reach 75% in this area.<sup>1</sup>

District Office	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
Fresno	81%	64%	67%	64%	57%	69%	44%	73%	70%	67%	79%	63%
Oakland	31%	36%	44%	60%	59%	46%	37%	36%	45%	41%	41%	47%
Redding	11%	35%	65%	73%	56%	0%	27%	100%	46%	100%	67%	60%
Sacramento	50%	73%	50%	71%	50%	58%	43%	52%	24%	50%	50%	68%
Salinas	64%	64%	44%	60%	69%	100%	43%	78%	43%	57%	64%	58%
San Francisco	36%	35%	48%	41%	48%	38%	58%	44%	45%	52%	52%	53%
San Jose	45%	67%	30%	65%	70%	46%	50%	29%	20%	52%	65%	50%
Santa Rosa	69%	64%	81%	74%	68%	64%	65%	59%	75%	65%	78%	60%
Eureka	60%	100%	88%	50%	0%	75%	0%	67%	83%	100%	100%	88%
Stockton	73%	79%	48%	67%	60%	65%	63%	54%	59%	58%	67%	79%
Bakersfield	55%	50%	75%	20%	60%	57%	60%	43%	44%	78%	50%	82%
Monrovia	29%	85%	62%	58%	80%	42%	14%	40%	45%	50%	78%	50%
LA/Metro	39%	18%	45%	42%	9%	11%	8%	20%	30%	20%	14%	38%
LB/Lakewood	47%	52%	48%	38%	37%	53%	36%	59%	42%	56%	29%	67%
Palm Desert	64%	22%	63%	42%	69%	33%	31%	18%	30%	41%	50%	50%
Riverside	67%	63%	57%	50%	65%	67%	48%	56%	57%	62%	57%	46%
San Diego	37%	25%	43%	27%	7%	30%	24%	25%	46%	26%	38%	26%
San Marcos	62%	55%	56%	77%	50%	82%	61%	82%	46%	50%	52%	56%
Santa Ana	52%	39%	33%	34%	44%	20%	32%	18%	52%	21%	45%	29%
Ventura	50%	56%	57%	57%	64%	25%	67%	46%	57%	67%	50%	75%
San Luis Obispo	64%	79%	70%	43%	65%	50%	19%	30%	50%	40%	74%	92%
Van Nuys	25%	27%	55%	24%	64%	50%	32%	22%	55%	36%	36%	43%
Dept. Average	51%	54%	56%	52%	52%	49%	39%	48%	48%	54%	56%	58%

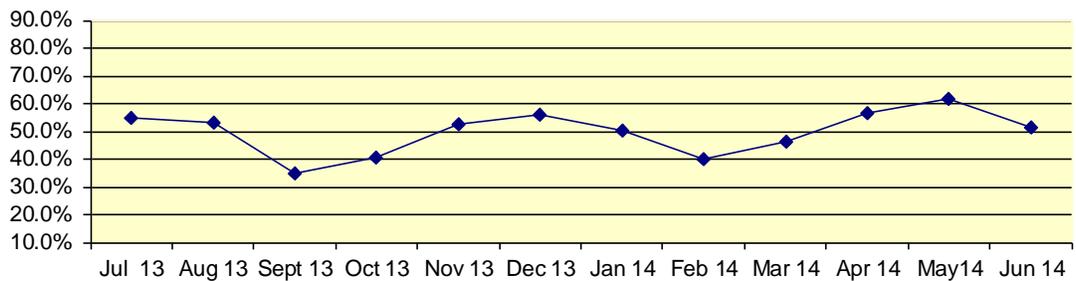


<sup>1</sup> Measurement report has a margin of error +/- 3%.

## Licensing Performance Measurement:

2. Percentage of **person-to-person transfer** applications processed within **75 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This adjusted measurement is the strategic objective for action plans L-1-2- (1, 2, & 3). The Department's goal is to reach 75% in this area.<sup>2</sup>

District Office	Jul 13	Aug 13	Sept 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May14	Jun 14
Fresno	56%	53%	23%	60%	64%	69%	54%	54%	36%	58%	63%	26%
Oakland	55%	49%	33%	50%	40%	43%	44%	26%	38%	34%	66%	40%
Redding	14%	13%	25%	29%	57%	43%	88%	75%	29%	44%	63%	63%
Sacramento	30%	73%	20%	58%	36%	48%	13%	35%	54%	55%	62%	50%
Salinas	47%	50%	13%	36%	64%	42%	50%	55%	33%	52%	80%	39%
San Francisco	59%	44%	26%	30%	33%	37%	28%	33%	43%	33%	64%	47%
San Jose	52%	80%	46%	57%	73%	52%	40%	58%	29%	70%	89%	48%
Santa Rosa	60%	64%	79%	79%	64%	57%	54%	69%	57%	65%	53%	61%
Eureka	100%	100%	50%	67%	67%	100%	100%	60%	67%	80%	100%	50%
Stockton	92%	68%	46%	67%	67%	64%	57%	52%	60%	59%	77%	57%
Bakersfield	50%	50%	42%	25%	46%	62%	62%	20%	53%	57%	18%	46%
Monrovia	65%	79%	39%	54%	61%	67%	69%	44%	58%	59%	83%	63%
LA/Metro	40%	22%	31%	33%	49%	46%	50%	28%	37%	47%	41%	45%
LB/Lakewood	62%	60%	29%	40%	63%	61%	48%	26%	58%	92%	61%	65%
Palm Desert	25%	6%	20%	24%	15%	33%	11%	7%	17%	15%	60%	20%
Riverside	58%	47%	48%	19%	58%	61%	63%	28%	39%	46%	74%	49%
San Diego	36%	29%	30%	32%	29%	39%	50%	29%	46%	42%	36%	45%
San Marcos	50%	42%	14%	26%	63%	67%	60%	33%	30%	56%	55%	60%
Santa Ana	65%	54%	45%	23%	35%	40%	28%	27%	40%	61%	42%	71%
Ventura	65%	57%	31%	34%	50%	67%	59%	25%	56%	81%	71%	63%
San Luis Obispo	80%	64%	40%	20%	75%	54%	40%	53%	61%	70%	47%	60%
Van Nuys	42%	60%	40%	33%	48%	86%	33%	43%	77%	65%	59%	63%
Dept. Average	55%	53%	35%	41%	53%	56%	50%	40%	46%	56%	62%	51%



Percentage of Per-to-Per Transfer Applications processed within 75 days

Month

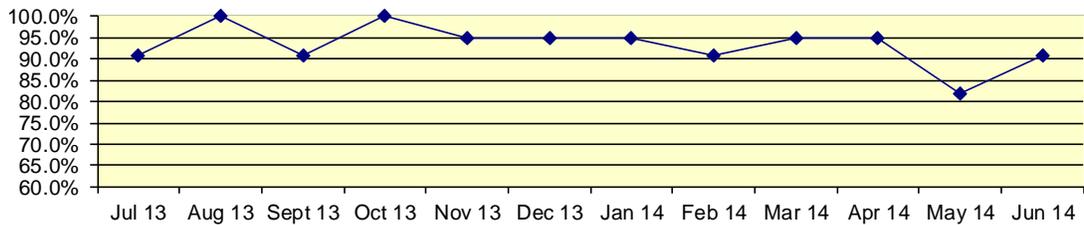
—◆— Department Average

<sup>2</sup> Measurement report has a margin of error of +/- 3%.

**Licensing Performance Measurement:**

3. Percentage of District Offices that report an application appointment wait time of five business days or less. This adjusted measurement is the strategic objective for action plans L-1-3- (1, 2, & 3). The goal is to reach 90% in this area.

District Office	Jul 13	Aug 13	Sept 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
Fresno	0	3	1	1	2	0	1	0	1	0	3	6
Oakland	3	3	3	2	3	1	4	4	4	3	6	2
Redding	1	1	0	0	0	0	0	0	0	0	0	3
Sacramento	1	1	10	0	1	0	0	1	0	0	5	1
Salinas	1	1	1	1	1	1	1	1	1	1	1	1
San Francisco	0	0	0	0	0	0	0	0	0	0	0	0
San Jose	1	1	1	1	1	1	1	1	1	1	1	1
Santa Rosa	4	2	1	2	1	1	1	1	1	1	1	5
Eureka	1	1	1	1	1	1	2	1	1	1	1	1
Stockton	1	1	1	1	3	4	5	2	4	4	8	3
Bakersfield	0	0	0	0	0	0	1	0	0	0	0	0
Monrovia	5	5	5	5	5	5	5	5	5	5	5	5
LA/Metro	3	3	5	5	5	5	5	3	3	5	5	5
LB/Lakewood	0	0	0	0	0	0	0	0	2	0	0	0
Palm Desert	1	1	1	3	2	1	2	1	1	1	1	3
Riverside	7	1	2	1	1	3	1	6	2	6	1	1
San Diego	7	5	6	5	6	8	10	8	7	5	7	6
San Marcos	1	2	1	2	2	2	3	2	2	2	1	1
Santa Ana	0	0	0	0	0	0	0	0	0	0	0	0
Ventura	2	2	3	2	3	3	1	3	4	1	3	5
San Luis Obispo	2	3	1	1	3	2	1	2	2	2	1	1
Van Nuys	5	2	5	5	5	5	5	5	5	5	6	5
Dept. Percentage	91%	100%	91%	100%	95%	95%	95%	91%	95%	95%	82%	91%



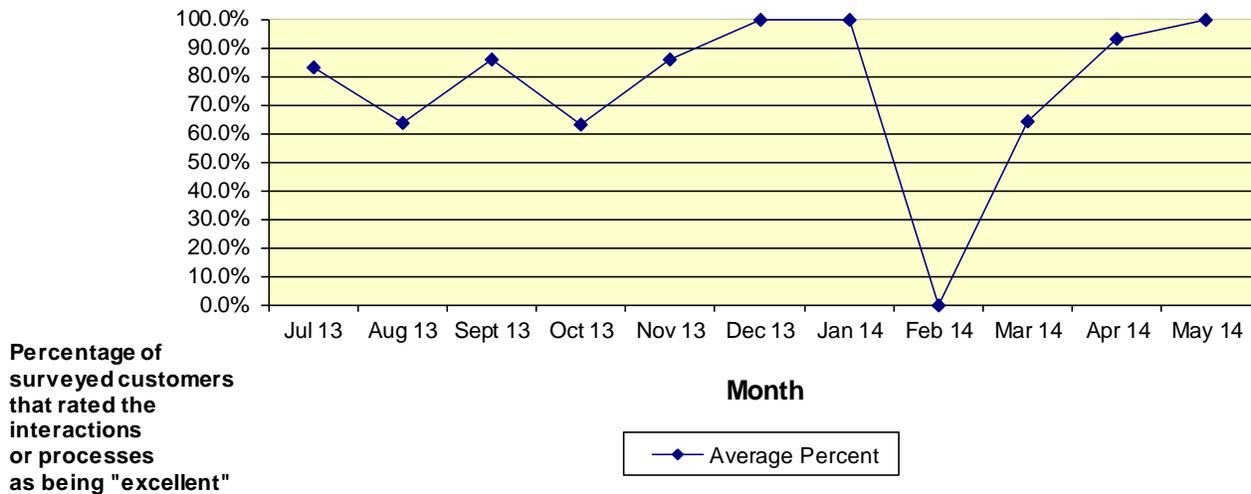
**Percentage of District Offices that report an application appointment wait time of five business days or less**



### Licensing Performance Measurement:

4. Percentage of surveyed customers that rated the consistency of interactions/process across offices as being “excellent.” This measurement is the strategic objective for action plans L-2-1-(1, 2, 3, & 4). The goal is to reach 90% in this area.

Percentages	Jul 13	Aug 13	Sept 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
Question #3	100%	86%	91%	71%	100%	100%	100%	0%	67%	88%	100%	100%
Question #4	100%	86%	96%	71%	100%	100%	100%	0%	67%	88%	100%	100%
Question #5	60%	86%	91%	57%	100%	100%	100%	0%	67%	88%	100%	100%
Question #6	80%	86%	96%	86%	100%	100%	100%	0%	67%	88%	100%	100%
Question #7	80%	29%	73%	57%	67%	100%	100%	0%	60%	100%	100%	92%
Question #8	80%	43%	77%	57%	67%	100%	100%	0%	60%	100%	100%	83%
Question #9	80%	29%	77%	43%	67%	100%	100%	0%	60%	100%	100%	92%
Average %	83%	64%	86%	63%	86%	100%	100%	0%	64%	93%	100%	95%



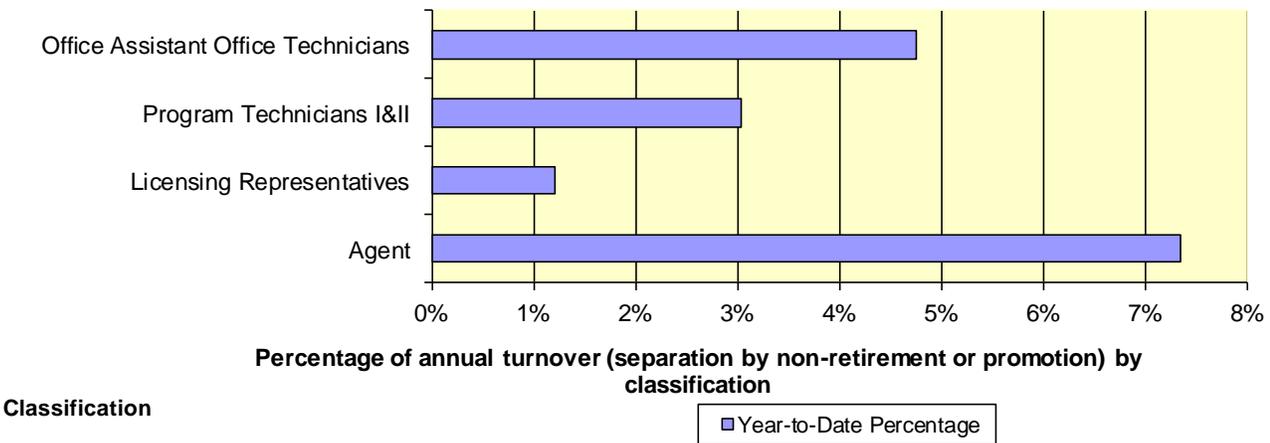
- No customer surveys were received in the month of February.

**Licensing Performance Measurement:**

5. The percentage of annual turnover (separation by non-retirement) by classification. This is a relevant performance measurement № 7, for action plans L-1-1, L-1-2, and L-1-3.

**Measured by the number of separations:**

Department Totals	Positions <sup>[3]</sup>	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD	YTD %
Agent	136	1	1	0	0	0	0	0	5	1	0	1	1	10	7%
Licensing Representatives	83	0	0	0	0	0	0	0	0	0	1	0	0	1	1%
Program Technicians I&II	66	0	0	0	1	0	0	0	0	1	0	0	0	2	3%
Office Assistant Office Technicians	21	0	0	0	0	0	0	0	0	0	0	0	1	1	5%



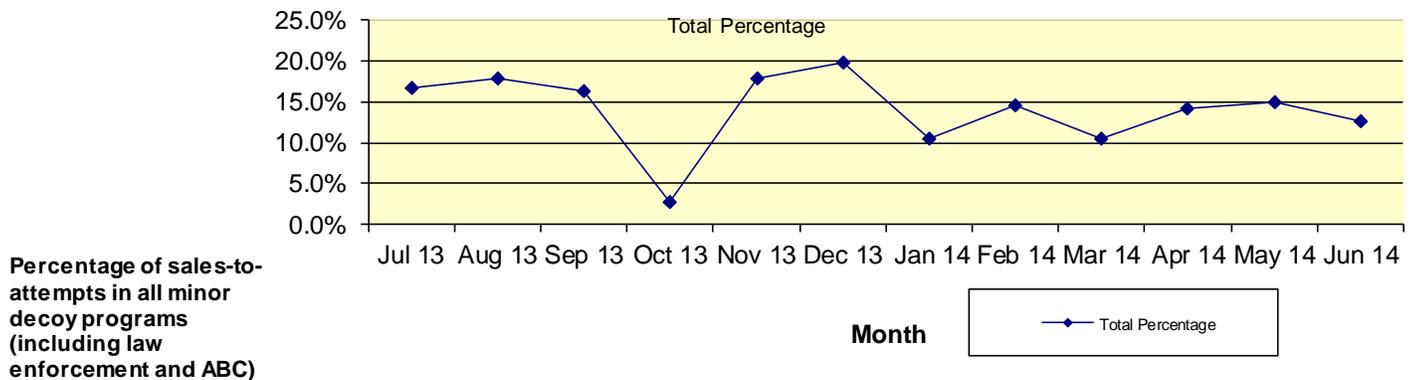
<sup>3</sup> Indicates the number of authorized positions by classification at the beginning of the 2010/11 fiscal year.

**Enforcement Performance Measurement:**

6. Percentage of sales-to-attempts in all minor decoy programs (including law enforcement and ABC). This measurement is the strategic objective for action plans E-1-1- (1, 2, & 3). The goal is to decrease by 10% in this area.

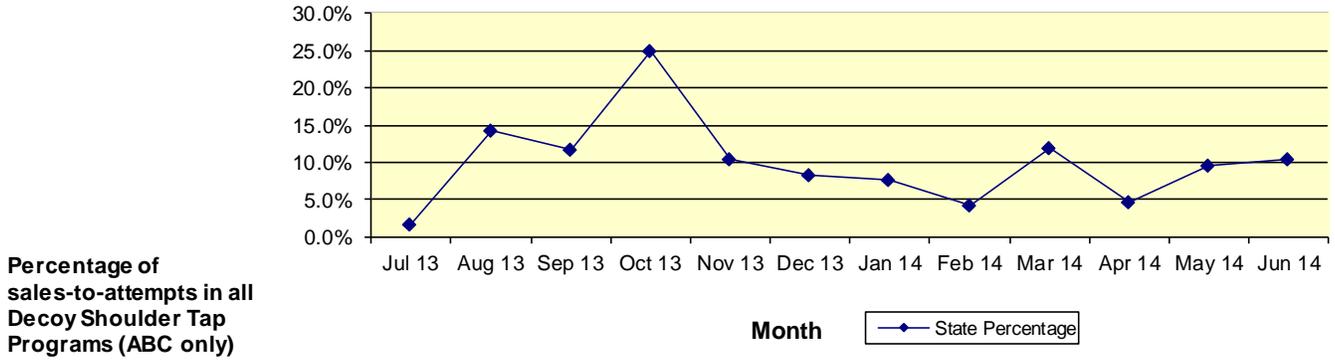
	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
ABC Premises Visited	191	146	8	43	84	204	214	104	83	167	145	229
ABC Violations	32	33	1	3	20	42	20	12	9	22	22	28
ABC's Percentage	16.8%	22.6%	12.5%	7.0%	23.8%	20.6%	9.3%	11.5%	10.8%	13.2%	15.2%	12.2%
Local Premises Visited	0	72	90	63	67	18	50	87	58	37	89	24
Local Violations	0	6	15	0	7	2	8	16	6	7	13	4
Local's Percentage	0.0%	8.3%	16.7%	0.0%	10.4%	11.1%	16.0%	18.4%	10.3%	18.9%	14.6%	16.7%
Total Premises Visited	191	218	98	106	151	222	264	191	141	204	234	253
Total Violations	32	39	16	3	27	44	28	28	15	29	35	32
Total Percentage	16.8%	17.9%	16.3%	2.8%	17.9%	19.8%	10.6%	14.7%	10.6%	14.2%	15.0%	12.6%

[2] The data reflects information voluntarily submitted to ABC from Calif. Local Law Enforcement agencies.



7. Percentage of sales-to-attempts in all Decoy Shoulder Tap programs (ABC only). This is measurement № 4 from objective for action plans E-1-1 and E-1-2.

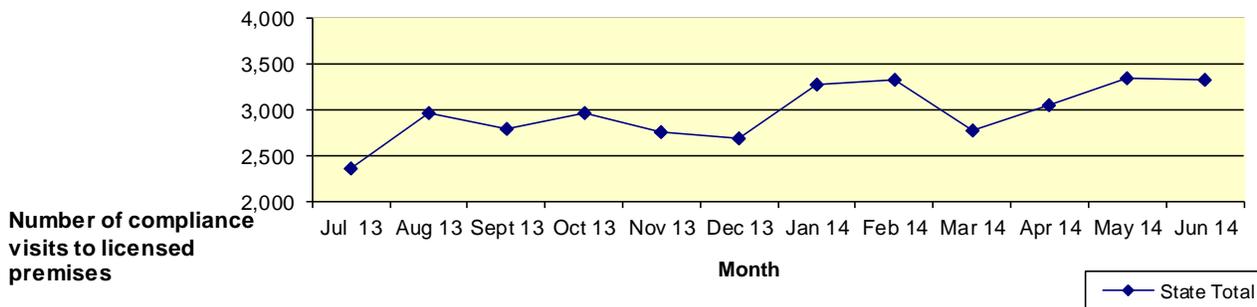
	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
State Percentage	1.6%	14.3%	11.6%	25.0%	10.3%	8.3%	7.6%	4.3%	11.9%	4.7%	9.5%	10.4%



**Enforcement Performance Measurement:**

8. Number of compliance visits to licensed premises. This measurement is the strategic objective for action plans E-1-2-(1, 2, & 3). The goal is to increase the number of visits by 5% in this area. (Refer to General Order 2005-02 for the definition of a compliance visit).

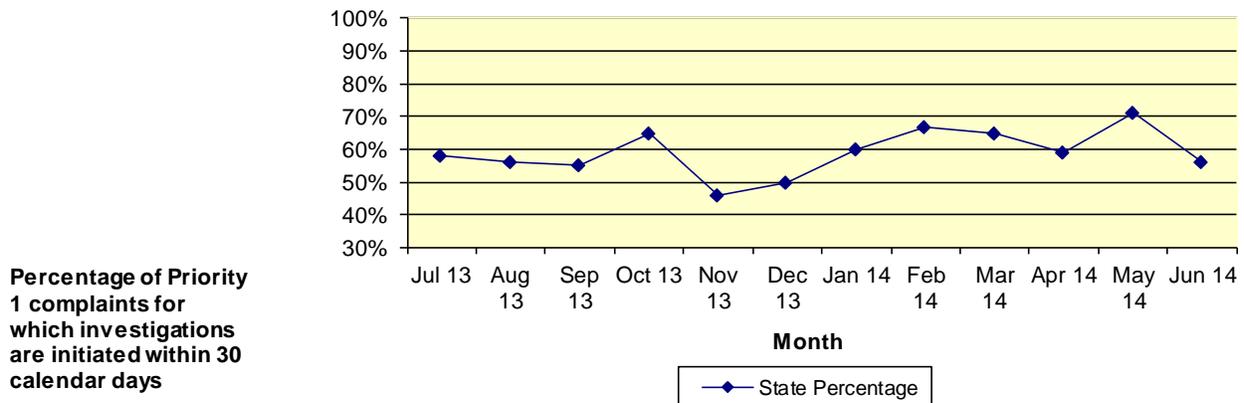
District	Jul 13	Aug 13	Sept 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
TEU	0	0	0	0	0	0	0	0	0	0	0	0
Northern SOU	274	148	98	170	175	153	250	267	228	336	531	535
Southern SOU	28	38	42	108	74	39	97	27	21	45	27	34
Northern Div.	114	308	291	135	233	386	164	213	253	375	323	228
Fresno	258	189	160	98	127	138	97	88	148	148	96	76
Oakland	76	98	92	69	121	60	100	100	134	163	176	216
Redding	195	218	228	209	157	202	240	130	59	27	57	34
Sacramento	203	186	226	243	223	190	232	286	179	163	172	210
Salinas	11	73	30	51	39	33	64	32	65	76	50	20
San Francisco	76	25	43	35	60	60	53	102	115	90	75	118
San Jose	84	156	101	93	154	98	166	125	96	97	111	83
Santa Rosa	184	197	170	200	173	149	84	116	85	116	179	109
Eureka	2	16	31	1	18	17	1	2	0	0	0	6
Stockton	58	54	34	85	140	75	135	135	68	134	126	127
Southern Div.	43	254	286	332	212	222	313	506	220	250	260	366
Bakersfield	132	117	127	83	129	113	151	133	130	160	116	80
Monrovia	41	78	50	33	43	61	39	44	36	30	70	43
LA/Metro	77	59	87	88	88	80	142	88	87	93	129	260
LB/Lakewood	39	54	97	43	69	65	74	70	81	57	68	60
Palm Desert	71	81	64	67	84	40	52	82	112	41	28	74
Riverside	73	132	38	167	98	135	187	174	65	87	114	109
San Diego	35	88	93	91	68	41	111	74	69	87	42	72
San Marcos	34	45	53	68	39	74	80	78	97	79	32	60
Santa Ana	63	55	91	176	41	66	116	157	147	168	205	118
Ventura	71	86	98	105	32	29	94	86	33	45	72	74
San Luis Obispo	55	76	69	57	47	75	65	79	67	46	114	89
Van Nuys	68	131	89	163	115	91	180	144	192	134	178	132
State Total	2,365	2,962	2,788	2,970	2,759	2,692	3,287	3,338	2,787	3,047	3,351	3,333



**Enforcement Performance Measurement:**

9. The percentage of Priority 1 complaints for which investigations are initiated within 30 calendar days. This adjusted measurement is the strategic objective for action plans E-2-1-(1, & 2). The goal is to reach 90% in this area. (Refer to General Order 2005-04 for the guidelines for Priority 1 complaints).

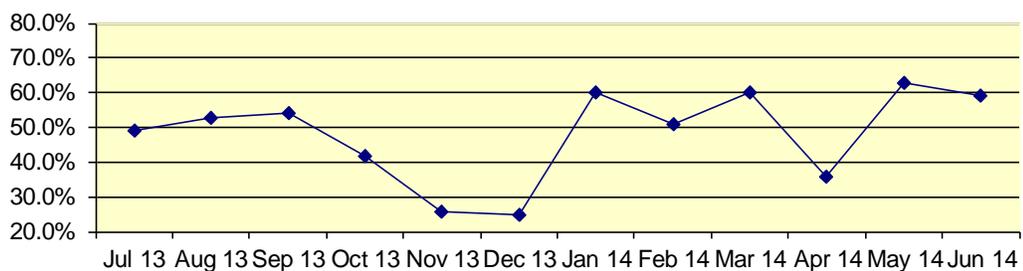
District	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
Fresno	100%	40%	40%	71%	0%	50%	0%	50%	60%	60%	88%	0%
Oakland	n/a	50%	n/a	n/a	25%	0%	0%	0%	0%	0%	100%	0%
Redding	n/a	100%	n/a	n/a	n/a							
Sacramento	0%	n/a										
Salinas	n/a	67%	n/a	0%	n/a	0%	0%	100%	n/a	n/a	n/a	n/a
San Francisco	n/a	n/a	n/a	50%	67%	n/a	75%	83%	50%	75%	40%	100%
San Jose	100%	0%	100%	n/a	n/a	n/a	n/a	100%	100%	n/a	n/a	100%
Santa Rosa	0%	n/a										
Eureka	n/a											
Stockton	n/a											
SOU North	n/a											
TEU	n/a											
Bakersfield	0%	0%	0%	100%	n/a	100%	n/a	0%	0%	n/a	0%	0%
Monrovia	n/a											
LA/Metro	n/a											
LB/Lakewood	33%	n/a	n/a	n/a	n/a	n/a	50%	n/a	n/a	100%	n/a	100%
Palm Desert	n/a	100%	n/a	33%	n/a	0%	100%	n/a	100%	n/a	n/a	n/a
Riverside	0%	n/a										
San Diego	n/a											
San Marcos	n/a											
Santa Ana	78%	50%	100%	67%	100%	100%	100%	100%	n/a	100%	67%	100%
Ventura	n/a	100%	n/a	n/a	n/a	n/a						
San Luis Obispo	0%	100	0%	100%	0%	67%	n/a	67%	n/a	100%	80%	91%
Van Nuys	100%	75%	75%	83%	100%	100%	75%	50%	100%	n/a	100%	100%
SOU South	n/a	100%	n/a	n/a	n/a	n/a	100%	n/a	100%	n/a	n/a	n/a
State Average	58%	56%	55%	65%	46%	50%	60%	67%	65.0%	59.0%	71.0%	56.0%



## Enforcement Performance Measurement:

10. The percentage of accusations processed by district offices (from date of violation or receipt date of report from police department to the date the accusation package is received by the Hearing and Legal Unit) within 80 days. This adjusted measurement is the strategic objective for action plans E-2-2- (1, & 2, 3, & 4). The goal is to reach 80% in this area.

District	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14
Fresno	100%	100%	100%	100%	100%	82%	89%	100%	100%	100%	100%	100%
Oakland	40%	0%	43%	63%	0%	29%	63%	20%	61%	18%	50%	84%
Redding	100%	33%	71%	71%	20%	0%	100%	67%	100%	80%	78%	93%
Sacramento	40%	0%	0%	0%	0%	0%	50%	58%	33%	0%	60%	33%
Salinas	44%	100%	100%	100%	n/a	50%	0%	0%	89%	n/a	67%	0%
San Francisco	40%	67%	0%	13%	40%	4%	30%	94%	74%	33%	83%	50%
San Jose	75%	n/a	33%	75%	50%	100%	50%	0%	75%	100%	100%	100%
Santa Rosa	75%	81%	100%	40%	40%	23%	96%	75%	100%	33%	50%	25%
Eureka	80%	33%	0%	100%	17%	17%	67%	0%	n/a	n/a	n/a	n/a
Stockton	50%	100%	100%	38%	50%	40%	75%	70%	0%	100%	75%	83%
Bakersfield	42%	0%	50%	n/a	0%	38%	57%	33%	44%	n/a	0%	0%
Monrovia	0%	33%	0%	0%	n/a	0%	0%	25%	100%	0%	0%	20%
LA/Metro	n/a											
LB/Lakewood	11%	25%	50%	0%	100%	n/a	50%	75%	60%	0%	75%	0%
Palm Desert	n/a	n/a	0%	0%	0%	n/a	0%	0%	n/a	100%	0%	25%
Riverside	42%	0%	100%	n/a	67%	100%	33%	25%	29%	38%	0%	50%
San Diego	63%	67%	0%	0%	0%	0%	n/a	n/a	0%	40%	50%	0%
San Marcos	33%	25%	33%	n/a	0%	n/a	n/a	n/a	0%	0%	0%	100%
Santa Ana	75%	40%	0%	67%	50%	0%	60%	10%	n/a	10%	0%	0%
Ventura	33%	n/a	0%	25%	n/a	n/a	n/a	50%	n/a	67%	0%	0%
San Luis Obispo	80	n/a	n/a	100%	n/a	n/a	100%	n/a	n/a	100%	n/a	75%
Van Nuys	33%	80%	100%	33%	0%	50%	50%	57%	80%	33%	33%	50%
State Percentage	49.0%	53.0%	54.0%	42.0%	26.0%	25.0%	60.0%	51.0%	60.0%	36.0%	63.0%	59.0%



Percentage of accusations processed within 80 days

Month



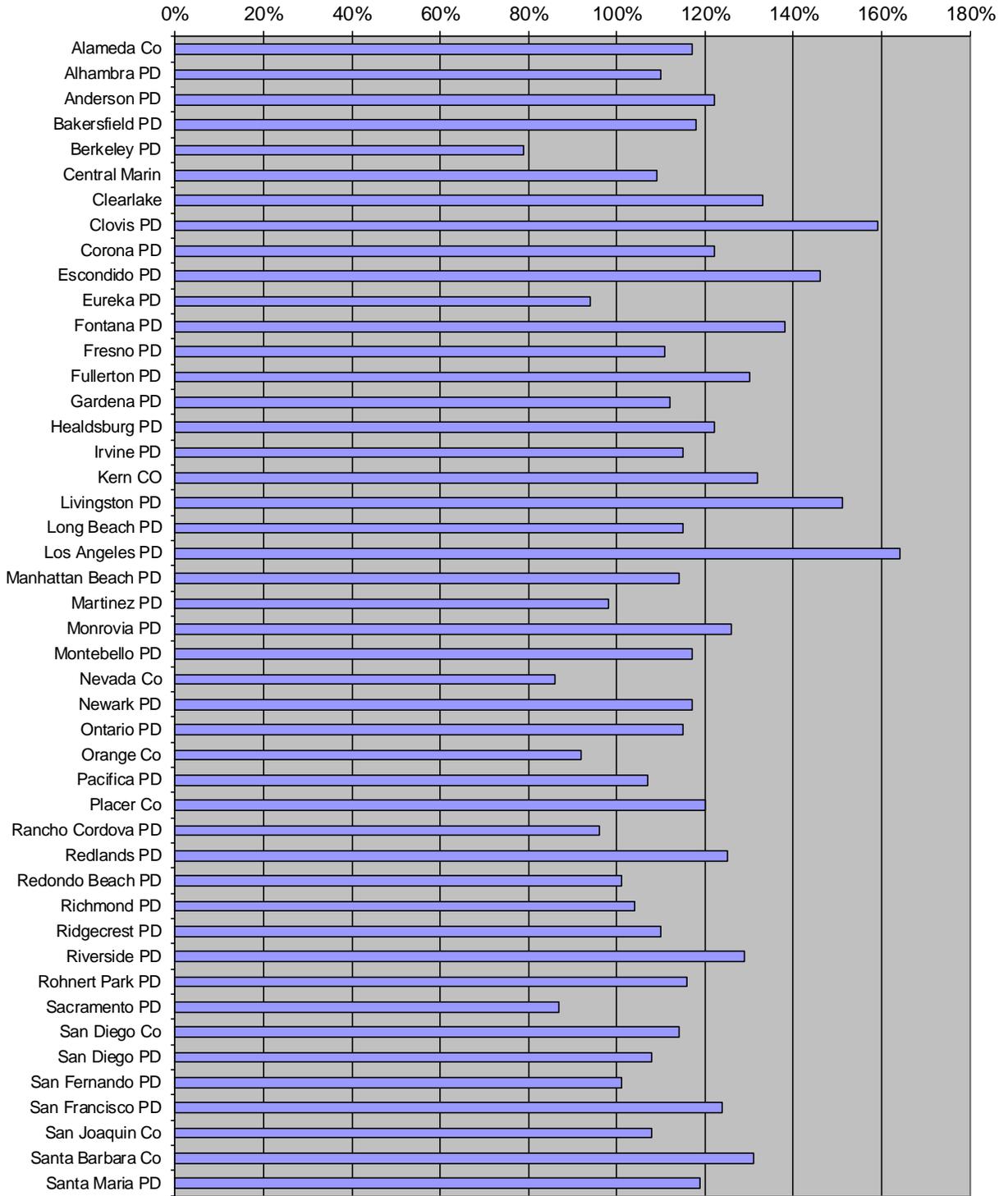
## GAP (Grant Assistance Program) Performance Measurement:

11. The percentage of grant recipients that meet 100% of their stated grant objectives. This measurement is the strategic objective for action plans G-1-2. The goal is for 90% of the grantees to reach 100% of their stated objectives.

	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Apr 14	May 14	Jun 14	YTD%
Alameda Co	0%	31%	11%	5%	14%	11%	9%	23%	4%	4%	2%	3%	117%
Alhambra PD	0%	25%	8%	13%	16%	5%	16%	6%	13%	0%	3%	5%	110%
Anderson PD	0%	2%	29%	5%	0%	2%	2%	17%	3%	14%	43%	5%	122%
Bakersfield PD	8%	15%	17%	13%	6%	10%	6%	19%	12%	3%	7%	2%	118%
Berkeley PD	0%	23%	1%	19%	3%	4%	4%	3%	7%	14%	1%	0%	79%
Central Marin	0%	0%	14%	4%	10%	0%	0%	0%	19%	19%	24%	19%	109%
Clearlake	0%	6%	12%	6%	16%	2%	2%	24%	7%	0%	17%	41%	133%
Clovis PD	20%	21%	24%	6%	0%	0%	3%	20%	30%	10%	14%	11%	159%
Corona PD	0%	0%	8%	22%	0%	6%	8%	12%	24%	7%	15%	20%	122%
Escondido PD	0%	1%	3%	10%	29%	20%	7%	11%	6%	15%	32%	12%	146%
Eureka PD	0%	22%	2%	6%	9%	3%	3%	5%	22%	10%	4%	8%	94%
Fontana PD	1%	6%	2%	11%	19%	10%	6%	18%	12%	20%	25%	8%	138%
Fresno PD	5%	10%	8%	8%	5%	10%	7%	13%	18%	6%	7%	14%	111%
Fullerton PD	1%	7%	60%	6%	3%	2%	3%	8%	6%	7%	20%	7%	130%
Gardena PD	0%	19%	10%	14%	8%	11%	9%	6%	6%	8%	11%	10%	112%
Healdsburg PD	0%	2%	15%	12%	12%	8%	2%	10%	18%	14%	11%	18%	122%
Irvine PD	0%	11%	9%	10%	0%	5%	8%	7%	7%	16%	15%	27%	115%
Kern Co	5%	12%	21%	11%	18%	16%	10%	12%	11%	3%	3%	10%	132%
Livingston PD	0%	13%	0%	8%	8%	17%	12%	4%	13%	25%	17%	34%	151%
Long Beach PD	0%	23%	12%	3%	15%	1%	0%	0%	28%	8%	19%	6%	115%
Los Angeles PD	7%	21%	16%	16%	16%	10%	26%	10%	10%	12%	10%	10%	164%
Manhattan Beach PD	6%	8%	11%	7%	4%	13%	11%	19%	6%	7%	21%	1%	114%
Martinez PD	0%	0%	14%	1%	9%	0%	4%	14%	4%	25%	24%	3%	98%
Monrovia PD	0%	6%	22%	9%	13%	6%	6%	13%	19%	13%	13%	6%	126%
Montebello PD	5%	13%	9%	9%	6%	7%	10%	25%	13%	8%	8%	4%	117%
Nevada Co	5%	6%	5%	5%	1%	5%	7%	11%	1%	16%	9%	15%	86%
Newark PD	7%	21%	5%	0%	0%	0%	15%	31%	11%	0%	11%	16%	117%
Ontario PD	1%	14%	7%	20%	15%	5%	7%	8%	16%	6%	11%	5%	115%
Orange Co	14%	15%	9%	9%	6%	1%	21%	6%	6%	0%	1%	4%	92%
Pacifica PD	2%	24%	37%	4%	0%	4%	5%	13%	4%	14%	0%	0%	107%
Placer Co	0%	49%	6%	13%	9%	8%	10%	3%	9%	3%	10%	0%	120%
Rancho Cordova PD	11%	8%	2%	4%	10%	2%	4%	7%	17%	23%	7%	1%	96%
Redlands PD	1%	8%	9%	1%	16%	6%	23%	13%	14%	12%	16%	6%	125%
Redondo Beach PD	0%	0%	5%	20%	17%	10%	5%	10%	7%	10%	7%	10%	101%
Richmond PD	0%	6%	13%	11%	11%	3%	8%	18%	7%	20%	7%	0%	104%
Ridgecrest PD	0%	12%	10%	18%	7%	5%	10%	2%	15%	7%	15%	9%	110%
Riverside PD	1%	19%	5%	15%	23%	8%	11%	6%	7%	2%	15%	17%	129%
Rohnert Park PD	1%	9%	5%	3%	0%	4%	6%	18%	23%	6%	24%	17%	116%
Sacramento PD	2%	16%	6%	6%	3%	7%	1%	4%	12%	8%	17%	5%	87%
San Diego Co	29%	11%	14%	11%	17%	4%	4%	8%	4%	2%	4%	6%	114%
San Diego PD	5%	10%	10%	5%	15%	4%	3%	7%	13%	8%	18%	10%	108%
San Fernando PD	6%	17%	28%	6%	6%	4%	2%	7%	2%	3%	7%	13%	101%
San Francisco PD	10%	7%	12%	13%	8%	8%	5%	9%	11%	11%	20%	10%	124%
San Joaquin Co	0%	3%	3%	4%	7%	5%	0%	14%	12%	27%	25%	8%	108%
Santa Barbara Co	0%	17%	18%	23%	0%	4%	2%	1%	43%	10%	6%	7%	131%
Santa Maria PD	1%	1%	4%	8%	0%	0%	12%	37%	10%	4%	12%	30%	119%
Santa Monica PD	10%	12%	23%	18%	8%	3%	3%	5%	15%	0%	15%	10%	122%
So Lake Tahoe PD	8%	22%	0%	4%	13%	33%	0%	10%	0%	0%	6%	0%	96%
Visalia PD	23%	19%	8%	3%	0%	2%	9%	13%	26%	4%	14%	4%	125%
Watsonville PD	0%	32%	22%	22%	7%	2%	4%	6%	22%	0%	2%	2%	121%
West Sacramento	0%	0%	13%	0%	0%	6%	0%	25%	25%	38%	25%	25%	157%
Westminster PD	0%	7%	29%	11%	11%	4%	13%	25%	23%	8%	6%	16%	153%

Agency

Percentage



Series1