Department of
Alcoholic Beverage Control

“Going for the Goals”

Monthly Performance Measurements

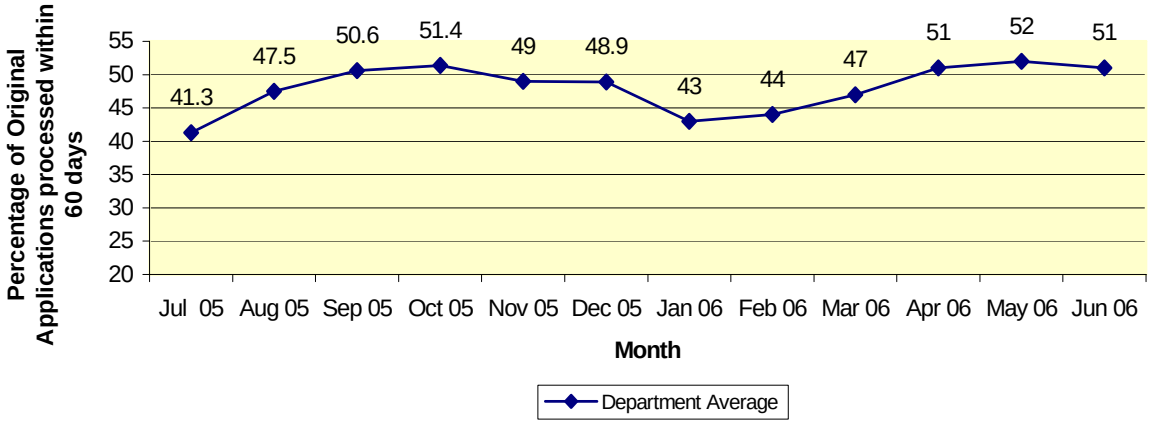
Annual Report for July 2005 – June 2006
“What Gets Measured – Gets Done”

Jerry. R. Jolly, *Director*

Licensing Performance Measurement:

1. Percentage of **original** applications processed within **60 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This measurement is the strategic objective from action plans L-1-1- (1, 2, & 3). The Department's goal is to reach 90% by December 31, 2005.[1]

District Office	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Fresno	33.3	64.7	73.3	40	73.3	75	46	64	67	50	58	86
Oakland	46.2	39.4	34.4	22.7	41.9	42.1	36	30	42	42	25	34
Redding	50	41.7	40	100	81.3	75	33	100	60	86	91	60
Sacramento	26.1	35.7	54.2	57.1	53.3	50	61	41	47	49	59	42
Salinas	0	23.1	26.3	66.7	22.2	87.5	88	55	0	36	43	0
San Francisco	21.7	43.2	26.9	54.8	27.3	21.1	30	25	27	47	15	26
San Jose	33.3	30.4	26.7	61.5	38.5	56.3	15	30	25	50	50	38
Santa Rosa	56.6	71	81.6	77.9	81.4	86	72	84	74	79	67	82
Eureka	0	75	100	75	n/a	100	n/a	67	n/a	100	100	50
Stockton	64.7	45.8	41.2	61.9	43.8	51.9	46	44	59	56	35	58
Yuba City	37.5	100	100	0	50	100	67	50	50	83	89	100
Bakersfield	44.4	50	80	71.4	100	50	0	50	17	40	43	67
El Monte	38.5	27.3	21.4	27.3	46.2	20	15	17	21	32	46	26
Inglewood	42.9	25	23.1	10	35.7	12.5	19	38	33	26	33	53
LA/Metro	14.3	71.4	44.4	22.2	55.6	58.3	38	25	33	40	25	25
LB/Lakewood	38.9	82.6	72.7	60	76.5	72.2	46	50	20	77	48	17
Rancho Mirage	50	50	53.8	66.7	57.1	77.8	46	38	80	67	60	56
Riverside	17.2	45.5	50	26.3	37	54.5	46	29	53	61	67	61
San Diego	50	53.3	66.7	22.2	25	31.3	40	25	36	40	48	48
San Marcos	72.7	23.5	40	35.7	28.6	30	50	47	54	25	46	58
Santa Ana	30.8	27.1	52.6	23.8	16	21.6	16	17	21	20	41	20
Santa Barbara	34.6	33.3	21.4	83.3	50	16.7	21	0	33	46	47	13
San Luis Obispo	20	25	41.8	33.3	57.1	22.2	40	31	33	42	71	39
Van Nuys	66.7	61.5	66.7	46.2	56.3	70	43	33	73	44	59	52
Dept. Average	41.3	47.5	50.6	51.4	49	48.9	43	44	47	51	52	51

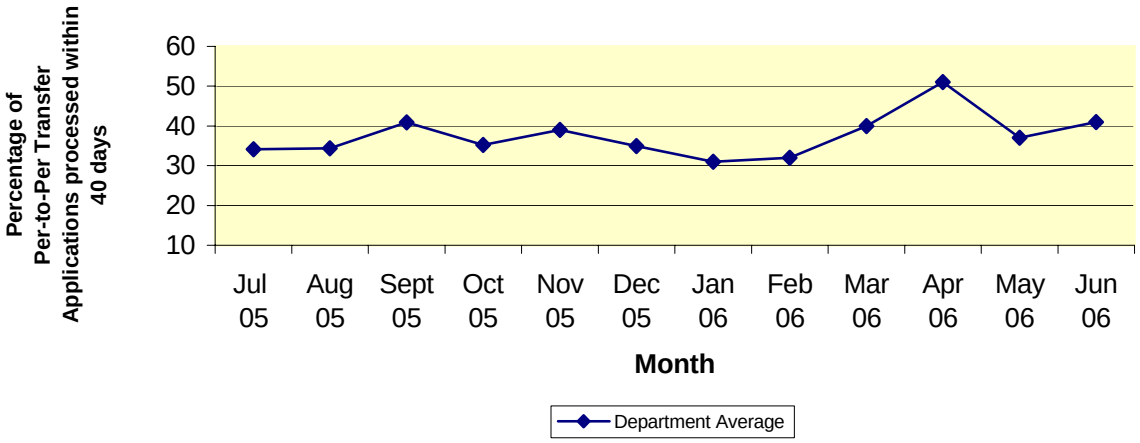


[1] Measurement report has a margin of error +/- 4%.

Licensing Performance Measurement:

2. Percentage of **person-to-person transfer** applications processed within **40 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This measurement is the strategic objective for action plans L-1-2- (1, 2, & 3). The Department's goal is to reach 90% by December 31, 2005.[2]

District Office	Jul 05	Aug 05	Sept 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Fresno	36.8	45.9	39.3	36	40.5	64	48	57	62	50	45	50
Oakland	27.8	19.6	38	27.8	42.5	39.3	21	7	20	42	12	16
Redding	30	26.7	36	55	30	53.3	38	73	63	86	32	39
Sacramento	23.3	40.5	28.6	11.1	20	25	25	32	46	49	41	39
Salinas	61.3	37.5	55	76.5	78.6	52.9	55	43	74	36	52	82
San Francisco	30.6	34.7	28.6	18	16.3	27.9	30	22	35	47	14	24
San Jose	31.8	44.4	48.1	38.5	39.1	25.6	36	63	42	50	68	39
Santa Rosa	50	44.4	50	56.3	42.9	31	29	60	50	79	35	55
Eureka	40	25	66.7	0	n/a	50	n/a	40	n/a	100	67	25
Stockton	25	37.5	29.4	44	35	38.7	39	48	63	56	52	83
Yuba City	100	25	20	50	35.7	66.7	14	100	100	83	70	80
Bakersfield	25	42.9	35.7	38.5	33.3	16.7	0	13	21	40	12	36
El Monte	42.9	35.3	57.1	42.9	47.1	29	28	21	23	32	29	50
Inglewood	10	12.5	25	10.5	21.4	7.1	10	7	25	26	27	33
LA/Metro	34.6	64.3	53.6	60.5	69.7	78.3	67	60	39	40	29	42
LB/Lakewood	75.7	72	80	88.9	93	78.9	75	71	69	77	94	50
Rancho Mirage	66.7	50	53.3	9.1	38.5	54.5	58	11	54	67	19	56
Riverside	17.5	21.6	20.6	20.4	23.1	28.9	36	29	19	61	47	58
San Diego	14.8	19.4	38.5	28.1	11.1	15.8	14	0	17	40	22	30
San Marcos	50	50	41.7	53.8	57.1	25	56	50	46	25	25	11
Santa Ana	23.9	27.1	31.9	33.3	12.5	15.2	20	20	45	20	33	30
Santa Barbara	0	0	15.8	5.9	10.5	20	13	36	30	46	43	20
San Luis Obispo	25	20	20	0	0	16.7	23	20	50	42	57	50
Van Nuys	35.3	27.3	53.6	45.8	55.2	44.4	16	24	30	44	33	50
Dept. Average	34.1	34.4	40.9	35.2	39	35	31	32	40	51	37	41

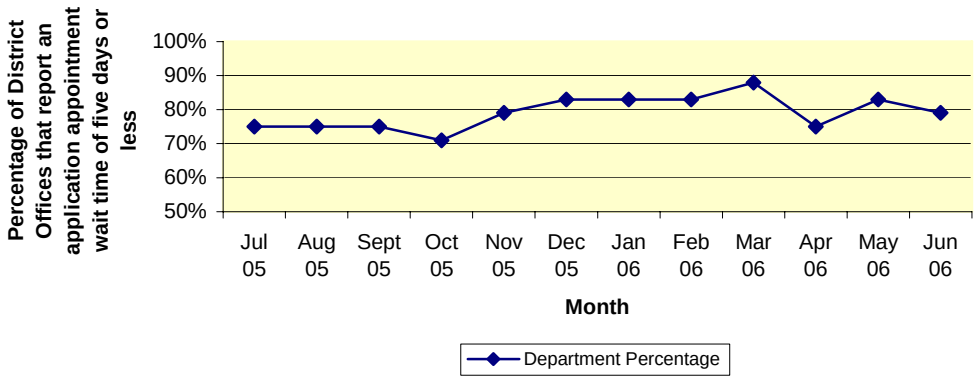


[2] Measurement report has a margin of error of +/- 4%.

Licensing Performance Measurement:

3. Percentage of District Offices that report an application appointment wait time of five days or less. This measurement is the strategic objective for action plans L-1-3- (1, 2, & 3). The goal is to reach 100% by December 31, 2005.[3]

District Office	Jul 05	Aug 05	Sept 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Fresno	2	1	3	4	3	1	4	4	3	4	6	2
Oakland	5	5	5	5	5	4	5	4	3	5	5	5
Redding	2	2	4	4	2	3	2	2	3	3	2	2
Sacramento	6	9	9	12	11	8	5	3	0	4	6	7
Salinas	0	0	9	7	7	7	0	4	4	5	3	2
San Francisco	1	4	2	2	2	3	3	3	3	7	21	18
San Jose	5	9	5	6	2	4	1	1	3	7	2	1
Santa Rosa	1	3	2	1	2	4	3	4	0	4	5	11
Eureka	1	2	1	1	1	1	1	1	1	1	1	1
Stockton	17	15	3	9	3	2	4	5	4	3	5	4
Yuba City	1	1	2	5	7	2	3	3	1	2	2	2
Bakersfield	0	0	0	0	0	0	0	0	0	12	5	0
El Monte	8	1	6	5	8	9	12	6	6	6	6	3
Inglewood	9	9	9	3	1	3	1	1	3	3	1	1
LA/Metro	0	0	0	0	0	0	7	7	0	0	0	1
LB/Lakewood	1	1	1	2	3	1	1	2	2	2	2	2
Rancho Mirage	4	11	4	11	5	5	10	4	4	4	1	10
Riverside	1	1	0	3	0	0	0	0	0	0	0	0
San Diego	5	1	1	1	1	1	0	0	0	1	3	5
San Marcos	0	0	0	0	0	0	0	0	0	0	0	0
Santa Ana	5	3	0	2	0	0	5	5	3	3	3	2
Santa Barbara	6	5	4	10	6	2	16	16	20	14	4	7
San Luis Obispo	12	8	10	8	5	8	5	16	23	19	5	3
Van Nuys	5	2	6	2	5	2	1	1	3	1	1	1
Dept. Percentage	75%	75%	75%	71%	79%	83%	83%	83%	88%	75%	83%	79%



[3] Data collection methods measured the "appointment wait time" for each District Office by the number of waiting days to file an application, not by the percentage of applicants. As a result, the measurement was modified to measure the percentage of District Offices that had an appointment wait time of five days or less.

[4] During a transition in the way the Department collected monthly data, a portion of the data in during December was not collected and is not available. An approximate value of 79% was used.

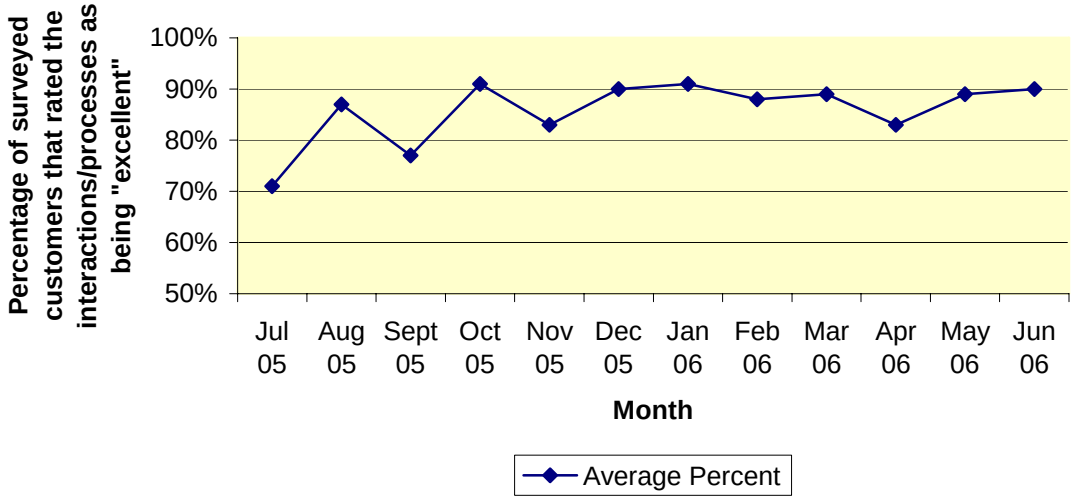
Licensing Performance Measurement:

4. Percentage of surveyed customers that rated the consistency of interactions/process across offices as being "excellent." This measurement is the strategic objective for action plans L-2-1-(1, 2, 3, & 4). The goal is to reach 90% by June 30, 2005.

The Customer Survey form was revised in October 2005 to include this measurement.

The current Customer Survey measured the following:
Q-3. Staff was courteous and professional.
Q-4. Staff was responsive to your needs.
Q-5. Staff was able to answer all of your questions.
Q-6. Staff's information was appropriate.
Q-7. Staff properly applied the regulations, policies, and procedures.
Q-8. Overall, my experience with ABC was positive.
Q-9. There is consistency in the services and information provided by the different District Offices.

Percentages(5)	Jul 05	Aug 05	Sept 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Question #3	88%	97%	93%	93%	88%	96%	94%	93%	96%	87%	93%	94%
Question #4	88%	92%	86%	93%	88%	96%	95%	94%	96%	87%	89%	97%
Question #5	88%	92%	86%	93%	88%	96%	94%	92%	91%	85%	89%	94%
Question #6	88%	89%	86%	93%	85%	96%	94%	90%	94%	87%	89%	89%
Question #7	50%	75%	71%	91%	82%	84%	92%	92%	85%	87%	86%	92%
Question #8	50%	81%	50%	96%	79%	84%	88%	93%	96%	90%	86%	89%
Question #9	50%	81%	64%	56%	64%	71%	62%	39%	33%	37%	50%	56%
Average %	71%	87%	77%	91%	83%	90%	91%	88%	89%	83%	89%	90%



5. Percentage of surveyed stakeholders that rate communication with ABC as "excellent". This measurement is the strategic objective for action plans L-3-1- (1, 2, 3, & 4). The goal is to reach 90% by June 30, 2005.

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
State Percentage												

Report Pending

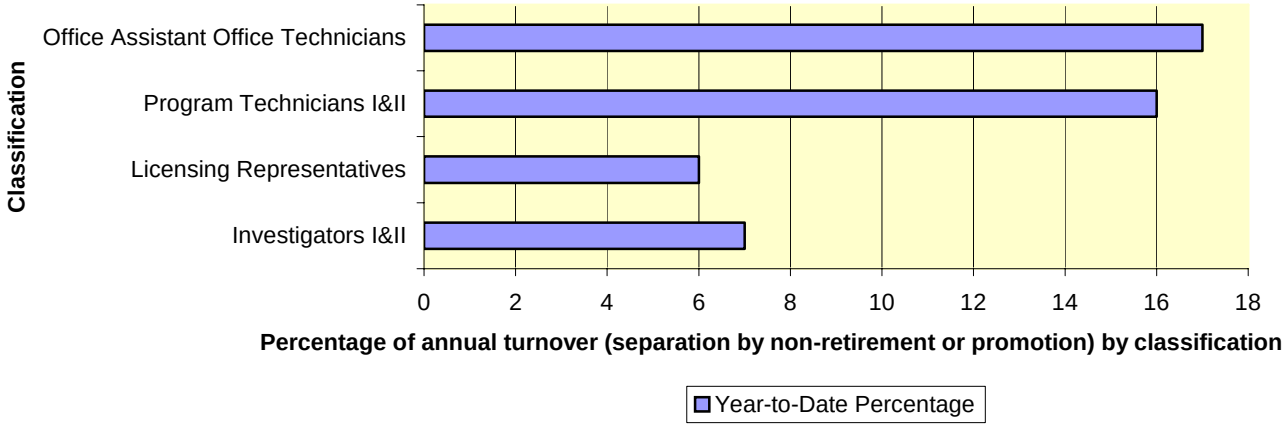
The surveys are in draft form. The expected release date is pending software development.

Licensing Performance Measurement:

6. The percentage of annual turnover (separation by non-retirement) by classification. This is a relevant performance measurement № 7, for action plans L-1-1, L-1-2, and L-1-3.

Measured by the number of separations:

Department Totals	Positions[6]	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD	YTD %
Investigators I&II	149	0	1	2	1	0	2	1	0	0	0	2	1	10	7
Licensing Representatives	65	0	1	1	0	0	1	0	0	0	0	1	0	4	6
Program Technicians I&II	68.78	1	1	0	2	3	0	0	0	2	1	0	2	11	16
Office Assistant Office Technicians	23	0	0	0	1	0	1	0	0	0	0	0	2	4	17

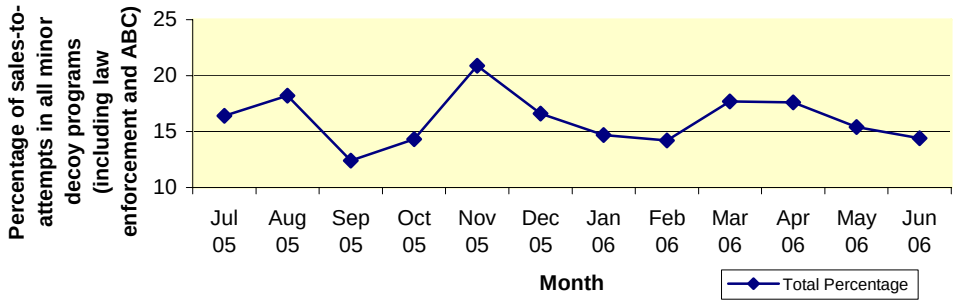


[5] Indicates the number of authorized positions by classification at the beginning of the 2005/06 fiscal year.

Enforcement Performance Measurement:

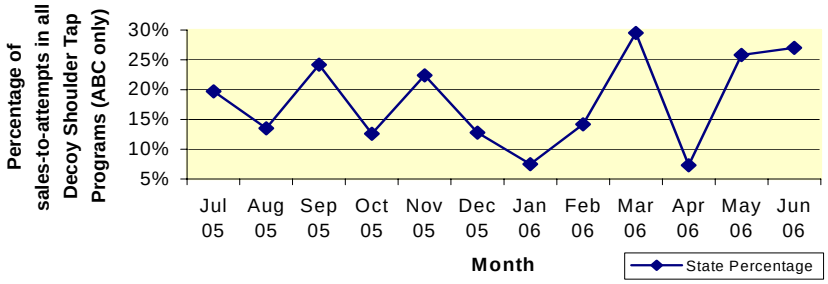
7. Percentage[6] of sales-to-attempts in all minor decoy programs (including law enforcement and ABC). This measurement is the strategic objective for action plans E-1-1- (1, 2, & 3). The goal is to decrease by 10% by June 30, 2006.

	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
ABC Premises Visited[8]	267	392	363	268	319	492	215	678	588	288	515	277
ABC Violations	43	83	57	36	55	100	40	96	109	52	90	40
ABC's Percentage	16.1	21.1	15.7	13.4	17.2	20.3	18.6	14.2	18.5	18	17.5	14.4
Local Premises Visited[9]	356	189	283	416	270	479	342	642	233	235	212	146
Local Violations	59	23	23	62	68	61	42	91	36	40	22	21
Local's Percentage	16.6	12.2	8.1	14.9	25.2	12.7	12.3	14.1	15.5	17	10.4	14.4
Total Premises Visited	623	581	646	684	589	971	557	1320	821	523	727	423
Total Violations	102	105	80	98	123	161	82	187	145	92	12	61
Total Percentage	16.4	18.2	12.4	14.3	20.9	16.6	14.7	14.2	17.7	17.6	15.4	14.4



8. Percentage of sales-to-attempts in all Decoy Shoulder Tap programs (ABC only). This is measurement № 4 from objective for action plans E-1-1 and E-1-2.

	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
State Percentage[11]	19.7%	13.5%	24.2%	12.6%	22.4%	12.8%	7.5%	14.2%	29.5%	7.3%	25.8%	27.0%

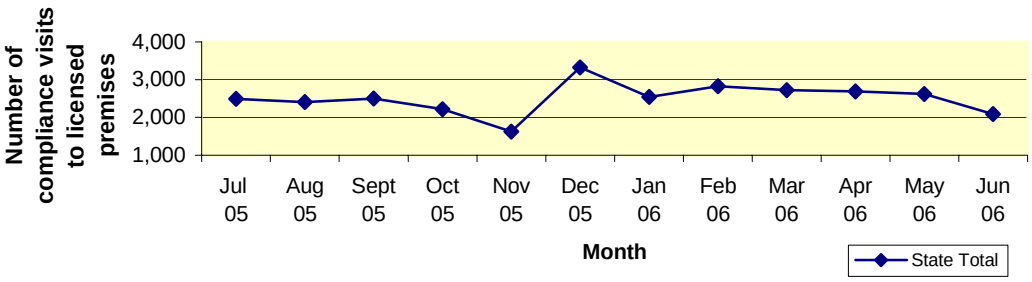


[6] Percentages are rounded to 0.1%.
[7] ABC did not begin its own Minor Decoy Program until October 2004. There is no data available prior.
[8] The data reflects information voluntarily submitted to ABC from Calif. Local Law Enforcement agencies.
[9] Beginning in Oct. 2004, ABC issued 29 mini-grants to local agencies to increase minor decoy operations.
[10] The first three quarters of the fiscal year were measured by quarters, July-Sept, Oct-Dec, and Jan-March. The percentages shown for those months are the monthly averages by quarter.

Enforcement Performance Measurement:

9. Number of compliance visits to licensed premises. This measurement is the strategic objective for action plans E-1-2-(1, 2, & 3). The goal is to increase the number of visits by 5% by June 30, 2006. (Refer to General Order 2005-02 for the definition of a compliance visit).[11]

District	Jul 05	Aug 05	Sept 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Decoy Grant	131	133	148	124	49	144	131	139	130	19	124	62
BPU	2	4	10	9	17	26	5	11	10	5	2	0
Northern SOU	9	56	45	90	39	160	79	55	71	49	145	63
Southern SOU	54	67	42	31	36	112	76	32	38	20	70	33
Northern Div.	64	146	164	297	151	273	157	321	190	300	280	180
Fresno	87	110	120	88	82	238	62	47	103	76	70	57
Oakland	168	181	176	162	209	217	157	252	97	107	91	107
Redding	79	147	133	53	17	69	60	105	87	105	125	122
Sacramento	174	103	130	84	19	132	139	158	277	202	223	118
Salinas	6	15	53	7	7	7	21	21	21	6	29	21
San Francisco	64	61	38	221	75	101	119	190	133	103	52	54
San Jose	61	65	65	67	63	131	59	65	93	95	197	88
Santa Rosa	313	177	208	89	67	168	74	152	150	177	109	26
Eureka	0	0	2	3	2	0	2	2	1	1	0	1
Stockton	121	55	55	25	68	50	129	123	151	130	34	31
Yuba City	78	72	57	23	42	70	63	77	79	72	71	63
Southern Div.	54	67	184	80	52	124	117	100	37	94	18	1
Bakersfield	9	44	30	34	33	81	80	61	49	123	53	55
El Monte	99	51	95	52	36	46	75	106	82	71	47	43
Inglewood	102	113	22	93	45	142	142	35	35	48	85	181
LA/Metro	28	27	16	45	24	24	40	40	12	46	77	63
LB/Lakewood	7	103	104	46	51	108	108	93	191	111	75	161
Rancho Mirage	50	93	95	18	43	38	24	35	36	39	14	30
Riverside	105	78	87	57	67	156	118	126	82	117	81	119
San Diego	134	108	108	72	81	120	67	78	101	76	117	61
San Marcos	99	106	116	84	62	41	116	83	158	107	90	55
Santa Ana	85	115	170	117	92	184	109	95	111	195	90	57
Santa Barbara	76	27	18	2	0	100	36	46	60	23	68	67
San Luis Obispo	41	23	39	37	1	91	0	21	39	39	31	29
Van Nuys	183	75	60	109	100	172	175	157	97	129	148	140
State Total	2,495	2,410	2,503	2,219	1,630	3,325	2,540	2,826	2,721	2,685	2,616	2,088

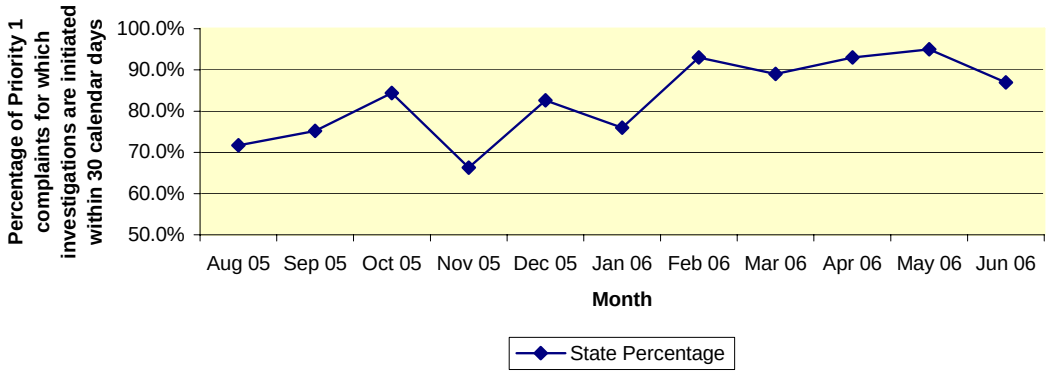


[11] General Order 2005-02 established a more detailed definition of a "compliance visit" to prevent duplicate counting. As a result, lower, but more accurate numbers are showing beginning in April.

Enforcement Performance Measurement:

10. The percentage of Priority 1 complaints for which investigations are initiated within 30 calendar days. This measurement is the strategic objective for action plans E-2-1-(1, & 2). The goal is to reach 100% by June 30, 2005. (Refer to General Order 2005-04 for the guidelines for Priority 1 complaints).

District [13]	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Fresno	52%	73%	67%	90%	67%	50%	56%	100%	95%	75%	89%	85%
Oakland	33%	47%	60%	100%	50%	100%	70%	83%	100%	100%	100%	67%
Redding	n/a	50%	n/a	n/a	n/a	n/a	56%	100%	100%	67%	100%	n/a
Sacramento	43%	80%	100%	100%	100%	71%	100%	100%	100%	100%	100%	90%
Salinas	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	n/a	0	n/a
San Francisco	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	65%
San Jose	67%	100%	100%	100%	100%	n/a	100%	100%	57%	50%	40%	100%
Santa Rosa	83%	100%	88%	100%	67%	100%	100%	100%	100%	100%	100%	100%
Eureka	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0%	0%	n/a	n/a	0%
Stockton	50%	n/a	20%	86%	17%	83%	100%	100%	100%	100%	100%	100%
Yuba City	n/a	n/a	n/a	n/a	n/a	100%	100%	100%	100%	100%	n/a	100%
Bakersfield	100%	55%	80%	60%	100%	17%	50%	100%	50%	100%	100%	100%
El Monte	n/a	71	100%	100%	100%	n/a	60%	n/a	67%	100%	100%	100%
Inglewood	n/a	n/a	n/a	n/a	n/a	n/a	50%	67%	100%	100%	100%	100%
LA/Metro	n/a	n/a	n/a	n/a	n/a	n/a	100%	88%	100%	100%	100%	100%
LB/Lakewood	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Rancho Mirage	100%	100%	100%	n/a	67%	83%	100%	100%	100%	n/a	n/a	100%
Riverside	71%	76%	n/a	67%	73%	85%	93%	100%	100%	100%	100%	82%
San Diego	78%	88%	60%	100%	100%	100%	100%	100%	100%	100%	100%	100%
San Marcos	100%	100%	100%	86%	67%	67%	33%	100%	67%	100%	100%	100%
Santa Ana	93%	65%	88%	45%	100%	92%	100%	100%	100%	100%	100%	100%
Santa Barbara	n/a	n/a	n/a	n/a	n/a	n/a	67%	0%	40%	50%	100%	50%
San Luis Obispo	n/a	n/a	60%	n/a	n/a	n/a	50%	100%	50%	75%	100%	100%
Van Nuys	33%	75%	100%	100%	75%	100%	40%	100%	100%	100%	100%	100%
State Average	65.0%	71.7%	75.2%	84.4%	66.3%	82.6%	76.0%	93.0%	89.0%	93.0%	95.0%	87.0%

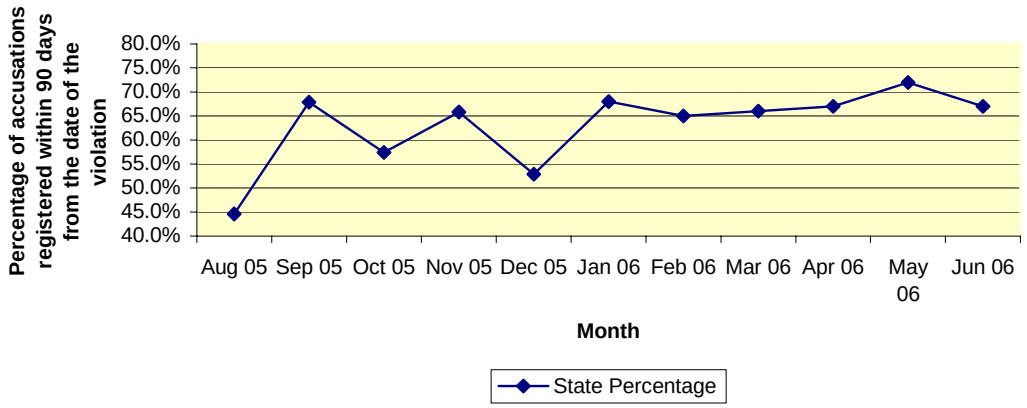


[12] The collection of the data for this measurement did not begin until May 2005. The data is not-available (n/a) prior.

Enforcement Performance Measurement:

11. The percentage of accusations registered within 90 days from the date of the violation. This measurement is the strategic objective for action plans E-2-2- (1, & 2, 3, & 4). The goal is to reach 80% by June 30, 2006.

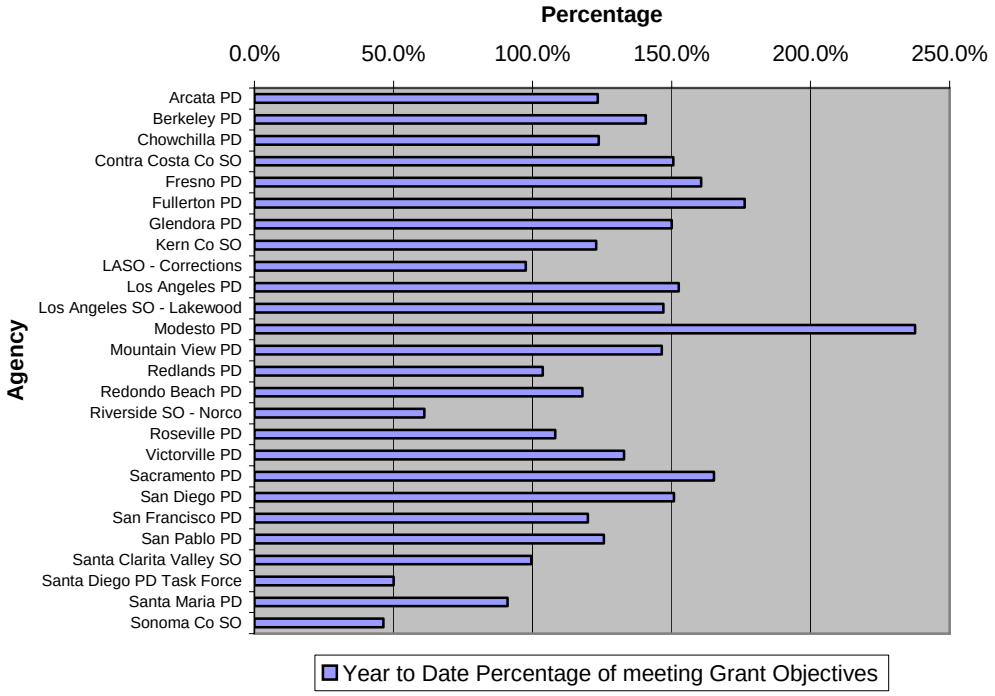
District [14][15]	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06
Fresno	50%	67%	50%	100%	63%	69%	87%	62%	81%	77%	75%	56%
Oakland	59%	n/a	63%	0%	77%	60%	94%	76%	95%	87%	61%	95%
Redding	50%	36%	67%	100%	100%	100%	50%	90%	69%	31%	68%	63%
Sacramento	38%	31%	71%	54%	58%	30%	36%	45%	32%	29%	40%	46%
Salinas	58%	n/a	22%	0%	100%	57%	0%	92%	86%	100%	n/a	50%
San Francisco	69%	82%	86%	63%	67%	56%	44%	76%	83%	n/a	96%	100%
San Jose	58%	100%	33%	n/a	67%	100%	78%	100%	53%	57%	100%	67%
Santa Rosa	84%	60%	73%	77%	83%	39%	36%	87%	81%	93%	95%	58%
Eureka	n/a	n/a	100%	100%	27%	8%	50%	0%	71%	70%	50%	33%
Stockton	63%	78%	33%	64%	90%	48%	58%	67%	50%	90%	94%	90%
Yuba City	100%	n/a	n/a	0%	0%	100%	100%	100%	63%	75%	88%	100%
Bakersfield	67%	100%	75%	50%	33%	100%	0%	63%	75%	89%	55%	100%
El Monte	44%	69%	78%	83%	50%	0%	33%	64%	56%	67%	86%	78%
Inglewood	n/a	n/a	73%	14%	50%	75%	75%	67%	0%	0%	29%	30%
LA/Metro	73%	14%	80%	14%	18%	60%	100%	50%	64%	0%	77%	30%
LB/Lakewood	100%	100%	100%	80%	88%	96%	94%	96%	86%	100%	83%	91%
Rancho Mirage	50%	71%	100%	100%	0%	100%	100%	50%	33%	100%	75%	100%
Riverside	45%	9%	88%	7%	88%	70%	94%	69%	82%	83%	78%	67%
San Diego	75%	50%	100%	40%	75%	33%	60%	44%	64%	80%	89%	50%
San Marcos	88%	100%	88%	100%	43%	n/a	100%	0%	82%	93%	71%	n/a
Santa Ana	29%	45%	45%	55%	56%	13%	29%	31%	37%	14%	50%	38%
Santa Barbara	n/a	75%	40%	25%	80%	22%	33%	20%	60%	57%	100%	75%
San Luis Obispo	n/a	n/a	100%	0%	100%	100%	63%	36%	67%	75%	100%	0%
Van Nuys	38%	59%	82%	85%	73%	57%	75%	59%	83%	58%	100%	75%
State Percentage	57.0%	44.6%	67.9%	57.4%	65.8%	52.9%	68.0%	65.0%	66.0%	67.0%	72.0%	67.0%



[13] The collection of the data for this measurement did not begin until May 2005. The data is not-available (n/a) prior.

[14] Districts that indicate "n/a" (not applicable) had no accusations during the reporting month.

GAP (Grant Assistance Program) Performance Measurement:

12. The percentage of grant recipients that meet 100% of their stated grant objectives. This measurement is the strategic objective for action plans G-1-2. The goal is for 90% of the grantees to reach 100% of their stated objectives by June 30, 2005.

	Jul 05	Aug 05	Sep 05	Oct 05	Nov 05	Dec 05	Jan 06	Feb 06	Mar 06	Apr 06	May 06	Jun 06	YTD%
Arcata PD	0.7%	22.5%	12.3%	16.1%	21.2%	5.0%	15.0%	15.0%	3.1%	3.1%	3.1%	0.0%	123.4%
Berkeley PD	1.2%	8.0%	10.3%	7.0%	4.3%	5.0%	37.6%	11.4%	7.9%	20.2%	15.6%	10.4%	140.7%
Chowchilla PD	20.8%	9.2%	n/a	17.1%	0.0%	0.0%	16.7%	0.0%	0.0%	17.2%	10.3%	0.0%	123.8%
Contra Costa Co SO	3.5%	8.5%	20.0%	17.1%	9.2%	17.9%	11.2%	8.5%	16.5%	9.5%	6.0%	7.0%	150.6%
Fresno PD	2.7%	6.9%	15.5%	15.2%	11.5%	16.0%	22.3%	6.6%	14.5%	7.7%	13.7%	5.3%	160.6%
Fullerton PD	2.7%	12.7%	18.6%	22.0%	26.1%	17.7%	17.0%	4.0%	14.8%	9.8%	7.9%	11.6%	176.3%
Glendora PD	0.0%	2.0%	38.0%	24.3%	2.0%	4.0%	14.0%	5.7%	2.0%	22.0%	14.0%	2.0%	150.0%
Kern Co SO	1.4%	11.4%	17.2%	24.9%	11.4%	12.9%	12.9%	21.2%	5.7%	4.3%	5.7%	2.9%	122.9%
LASO - Corrections	0.0%	0.0%	9.4%	6.3%	0.0%	0.0%	25.6%	n/a	18.1%	2.5%	3.8%	2.5%	97.6%
Los Angeles PD	21.4%	10.3%	16.5%	8.6%	11.8%	10.2%	19.0%	19.0%	13.8%	9.5%	10.5%	9.1%	152.5%
Los Angeles SO - Lakewood	4.0%	4.0%	6.0%	22.0%	13.0%	5.1%	14.0%	15.6%	12.0%	11.0%	16.0%	6.0%	147.0%
Modesto PD	3.2%	0.0%	11.8%	28.4%	34.5%	2.5%	10.6%	15.8%	35.1%	38.9%	30.4%	26.7%	237.6%
Mountain View PD	14.6%	7.0%	23.5%	8.2%	5.5%	21.3%	12.0%	1.5%	13.0%	7.6%	13.0%	7.1%	146.5%
Redlands PD	0.7%	12.0%	5.0%	9.3%	8.6%	23.9%	11.4%	13.9%	5.0%	8.3%	12.5%	5.4%	103.7%
Redondo Beach PD	5.9%	31.3%	5.6%	5.6%	6.3%	5.6%	5.6%	5.5%	9.8%	7.0%	11.2%	5.2%	117.9%
Riverside SO - Norco	4.5%	13.0%	26.5%	15.0%	10.0%	21.5%	8.0%	16.3%	20.5%	18.0%	25.5%	4.0%	61.1%
Roseville PD	0.0%	0.0%	0.0%	30.0%	13.7%	5.4%	8.9%	16.6%	8.8%	3.0%	0.9%	2.5%	108.2%
Victorville PD	1.7%	4.4%	7.8%	8.6%	6.1%	29.4%	8.6%	16.6%	25.3%	7.8%	12.8%	5.2%	132.9%
Sacramento PD	4.4%	9.1%	16.5%	18.3%	11.9%	19.3%	11.3%	15.3%	15.9%	13.5%	14.5%	12.2%	165.2%
San Diego PD	4.5%	13.9%	21.4%	16.4%	16.3%	15.0%	9.5%	6.3%	15.8%	6.0%	16.8%	5.5%	150.8%
San Francisco PD	6.7%	6.5%	5.2%	9.4%	5.4%	6.7%	7.1%	6.5%	9.5%	10.7%	9.0%	14.7%	119.9%
San Pablo PD	4.8%	10.1%	10.6%	8.3%	6.5%	8.3%	6.5%	6.8%	9.0%	19.6%	12.1%	23.3%	125.6%
Santa Clarita Valley SO	3.3%	9.3%	15.3%	8.3%	12.4%	9.9%	7.1%	0.0%	4.8%	2.9%	3.2%	12.5%	99.5%
Santa Diego PD Task Force	16.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	33.3%	0.0%	50.0%