

Department of
Alcoholic Beverage Control

“Going for the Goals”

Monthly Performance Measurements

Annual Report for July 2004 – June 2005

“What Gets Measured – Gets Done”

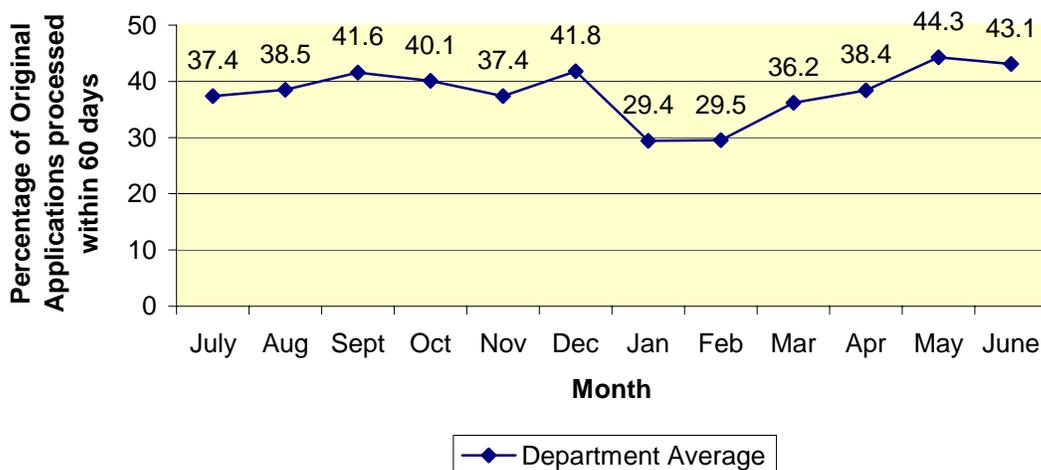


Jerry. R. Jolly, *Director*

Licensing Performance Measurement:

1. Percentage of **original** applications processed within **60 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This measurement is the strategic objective from action plans L-1-1- (1, 2, & 3). The Department's goal is to reach 90% by December 31, 2005.

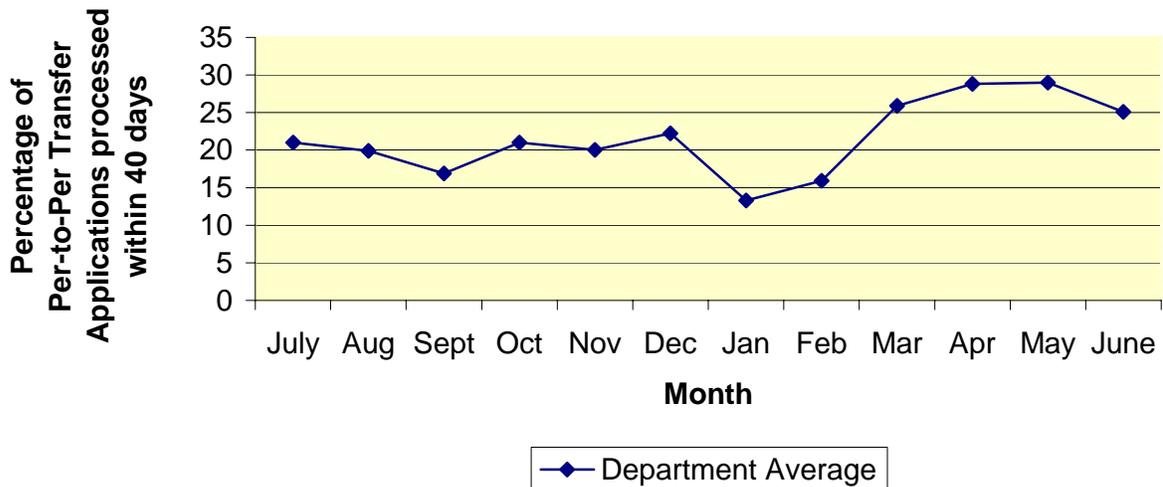
District Office	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Fresno	57.9	61.8	47.8	52.4	46.7	37.5	44.4	30.3	57.7	70.3	67.6	53.8
Oakland	43.8	25	31.5	47.5	34	40.9	16.2	26.2	34.3	28	43.6	37.1
Redding	70	34.8	65.4	63	61.5	40	28.6	52.9	57.1	60	61.9	62.5
Sacramento	41.3	27.5	39.1	31.1	33.3	57.5	24.4	24.4	44.4	51.4	32	37.9
Salinas	39.1	20	25	21.7	15.4	26.9	17.6	29.4	46.7	23.1	12.5	43.5
San Francisco	20	30.9	40.3	17.6	33.3	38.1	14.3	6.3	23.3	9.1	3	7.7
San Jose	30	32	47.8	16.7	35.7	29	15	30.8	25	22.5	32.6	46.4
Santa Rosa	50	37.7	54.2	46	36.2	45.7	40.7	0	34.7	37.5	53	69.1
Eureka	20	33.3	66.7	16.7	60	42.9	50	50	50	100	66.7	60
Stockton	28.1	42.2	42.3	46.4	33.3	26	21.1	24.2	37	50	38.2	44.4
Yuba City	20	50	50	37.5	50	52.9	20	80	63.6	83.3	50	36.4
Bakersfield	52.9	31.3	44	35.7	25	45	14.3	25.8	50	41.7	50	42.9
El Monte	26.1	47.5	46.7	31	28.6	32	28.6	18.8	15	28.6	45	35.7
Inglewood	21.1	25	21.7	32.3	55.6	25	25	31.3	9.5	7.5	35	53.3
LA/Metro	7.7	43.8	11.8	23.8	22.2	7.7	36.4	7.1	25	42.3	42.9	31
LB/Lakewood	25	74.1	46.7	53.3	33.3	50	11.5	35.3	78.3	80	63.6	25
Rancho Mirage	38.1	50	55.2	50	55.6	84.2	47.6	53.3	61.9	53.3	77.3	80
Riverside	23.5	39.4	26.7	25	35.9	34.3	35.1	18.8	32.7	32.7	34.8	15.4
San Diego	39.6	40	29.4	61.8	46.4	62.1	54.8	53.7	30.2	65.6	48.6	40.9
San Marcos	42.9	45.7	47.4	66.7	30.4	66.7	38.7	53.3	52.6	45.8	43.8	45.5
Santa Ana	28.9	17.6	27.3	22.2	30.4	21.3	27.6	27.9	26	44.2	36.8	29.3
Santa Barbara	39.4	16.7	28.6	33.3	26.7	37	6.7	15.8	0	31.3	14.6	27.8
San Luis Obispo	39.4	73.5	46.4	33.3	54.2	47.8	23.1	30.8	27.8	35	45.5	48.1
Van Nuys	48	36.4	56.7	60.4	54.2	63.9	53.8	44.4	46.9	54.8	79.2	65.9
Dept. Average	37.4	38.5	41.6	40.1	37.4	41.8	29.4	29.5	36.2	38.4	44.3	43.1



Licensing Performance Measurement:

2. Percentage of **person-to-person transfer** applications processed within **40 days** (from date of application filing to date of rendering license approval, denial, or withdrawal). This measurement is the strategic objective for action plans L-1-2- (1, 2, & 3). The Department’s goal is to reach 90% by December 31, 2005.

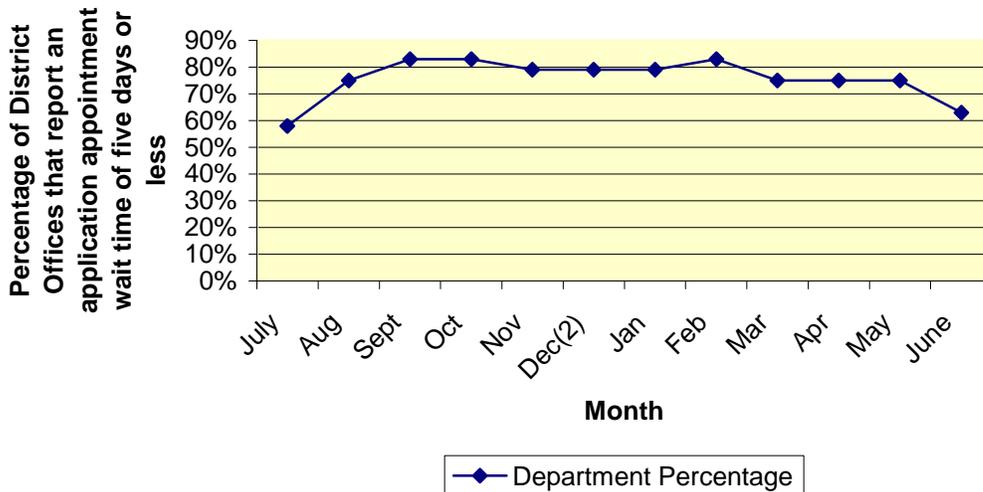
District Office	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Fresno	45	30.3	23.3	26.2	15.6	20	11.5	18	28.6	39.5	36.6	19.4
Oakland	20.4	31.5	23.6	16.7	11.6	23.5	11.1	18.4	25.7	17.2	23.8	21.3
Redding	41.2	23.8	27.8	38.1	40	25	11.1	29.2	33.3	38.9	22.2	24.1
Sacramento	14.3	8.9	6.3	18.4	24.2	6.3	6.7	13.9	20.7	13.3	14.6	20
Salinas	9.5	21.4	9.1	5.9	0	17.4	11.8	29.4	31.6	46.7	17.6	22.2
San Francisco	1.9	12.8	8	7.7	10.5	8.3	0	4.4	15.2	10	19.4	11.1
San Jose	19.6	25	31.6	13.9	10.3	28.3	16	14.3	28.8	20.7	34	46.9
Santa Rosa	30.8	20.8	31.8	25.6	14.7	38.9	12.5	0	16.5	20	27.9	27.3
Eureka	0	0	0	27.3	28.6	100	0	0	50	0	0	25
Stockton	20.7	19.5	12.1	4.8	16.2	6.3	20	15.8	20	21.4	34.6	17.2
Yuba City	0	40	0	25	42.9	15.4	0	0	26.4	50	33.3	50
Bakersfield	15.8	5.6	16.7	21.1	23.5	10.5	0	20	43.8	0	14.3	23.1
El Monte	17.8	22	17.1	13.8	15.2	22.9	6.4	11.4	8.8	37.3	50	33.3
Inglewood	32.1	4.5	17.9	27.8	27.6	20.5	21.4	13.6	37.2	32.4	17.4	17.6
LA/Metro	17.1	26.8	8.1	20.6	6.5	22.6	10.7	24.2	10.9	45.9	50	39.2
LB/Lakewood	35.3	15.4	25.6	41.9	33.3	33.3	13.9	28.8	69.7	72.2	78	48.6
Rancho Mirage	7.7	20	10	25	14.3	36.4	18.8	18.8	64.3	50	45.5	36.4
Riverside	8.5	9.5	10.3	17.1	11.1	20	10.8	3.1	16.3	28.8	14.3	13.3
San Diego	15.6	20.8	10.8	20.8	32.1	28.1	25.6	33.3	30.8	29.6	25.8	15.4
San Marcos	37.5	24.1	5	29.4	41.2	42.3	21.7	28.6	50	36.8	35.3	46.2
Santa Ana	14.8	14.3	14.3	8.7	28.6	16.7	10.5	6.2	14.8	25	32.7	22.8
Santa Barbara	36.8	13.3	25	11.5	14.3	0	8.3	0	18.8	0	5.9	0
San Luis Obispo	50	42.9	37.5	14.3	16.7	72.7	25	11.1	30	54.5	20	11.1
Van Nuys	36.7	22.2	14	48.5	35.7	28.9	26.7	8.1	32.5	40.4	22.7	20.9
Dept. Average	21	19.9	16.9	21	20	22.2	13.3	15.9	25.9	28.8	29	25.1



Licensing Performance Measurement:

3. Percentage of District Offices that report an application appointment wait time of five days or less. This measurement is the strategic objective for action plans L-1-3- (1, 2, & 3). The goal is to reach 100% by December 31, 2005.¹

District Office	July	Aug	Sept	Oct	Nov	Dec(2)	Jan	Feb	Mar	Apr	May	June
Fresno	11	2	1	0	2	n/a	1	2	2	3	2	2
Oakland	8	6	5	1	0	n/a	15	25	16	13	7	6
Redding	14	7	2	1	2	n/a	2	2	5	5	5	5
Sacramento	2	2	5	4	4	n/a	6	5	2	12	7	9
Salinas	0	0	0	0	0	n/a	17	12	21	6	0	0
San Francisco	5	2	2	2	5	n/a	2	2	1	0	3	2
San Jose	9	10	4	3	2	n/a	3	4	5	5	2	1
Santa Rosa	2	0	0	0	0	n/a	1	1	2	1	2	1
Eureka	0	0	0	0	0	n/a	1	1	1	1	1	1
Stockton	30	4	1	4	6	n/a	1	14	4	5	15	30
Yuba City	10	1	5	5	0	n/a	5	5	3	7	3	2
Bakersfield	0	0	0	0	0	n/a	0	0	0	0	0	0
El Monte	6	5	5	3	2	n/a	0	8	10	7	7	9
Inglewood	0	0	0	0	2	n/a	4	0	10	4	5	8
LA/Metro	3	1	0	0	0	n/a	0	0	0	0	0	0
LB/Lakewood	1	1	1	1	3	2	1	1	1	1	1	1
Rancho Mirage	10	10	11	13	8	11	10	3	6	4	3	10
Riverside	0	0	1	7	7	n/a	2	4	2	3	0	2
San Diego	1	3	7	5	4	n/a	1	2	10	12	13	22
San Marcos	0	1	1	4	0	n/a	0	0	0	0	0	0
Santa Ana	0	4	1	1	2	n/a	1	1	1	3	2	1
Santa Barbara	12	15	17	15	12	n/a	6	4	3	3	8	12
San Luis Obispo	19	21	16	30	30	8	2	3	2	2	5	10
Van Nuys	5	3	1	1	2	n/a	0	2	1	1	0	0
Dept. Percentage	58%	75%	83%	83%	79%	79%	79%	83%	75%	75%	75%	63%



¹ Data collection methods measured the “appointment wait time” for each District Office by the number of waiting days to file an application, not by the percentage of applicants. As a result, the measurement was modified to measure the percentage of District Offices that had an appointment wait time of five days or less.

² During a transition in the way the Department collected monthly data, a portion of the data in during December was not collected and is not available. An approximate value of 79% was used.

Licensing Performance Measurement:

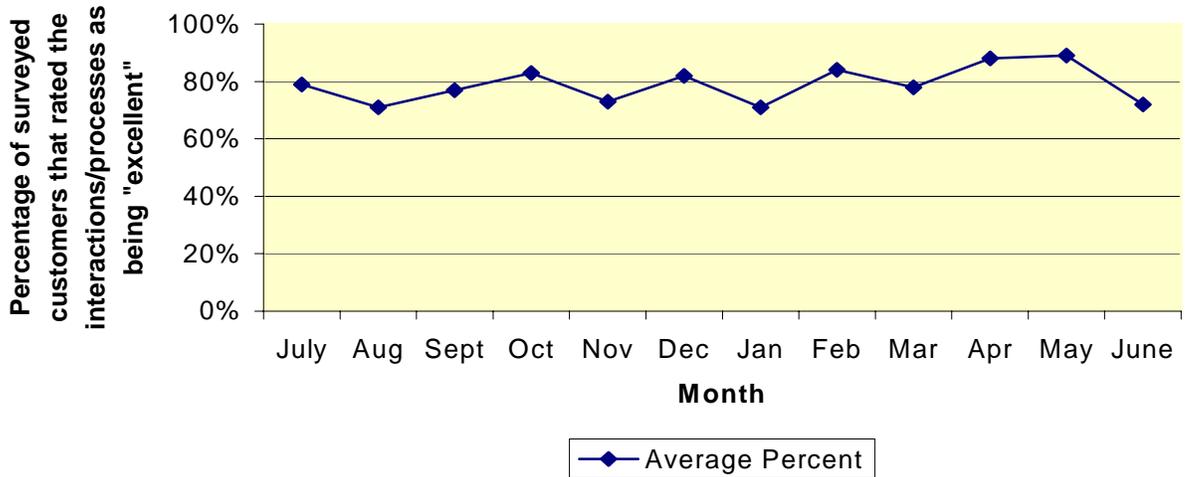
4. Percentage of surveyed customers that rated the consistency of interactions/process across offices as being “excellent.” This measurement is the strategic objective for action plans L-2-1-(1, 2, 3, & 4). The goal is to reach 90% by June 30, 2005.

During the 2004/05 fiscal year, the Department’s “Customer Survey” (ABC-74) did not include (measure) the “consistency of interaction/process across offices.” The Customer Survey form is being revised to include this measurement for the 2005/06 fiscal year.

The current Customer Survey measured the following:

- Q-3. Staff was courteous and helpful.
- Q-4. Staff provided complete, accurate information
- Q-5. A timely response was provided.
- Q-6. My overall experience was positive
- Q-7. The regulations were understandable.
- Q-8. The application instructions were understandable.
- Q-9. The permit/license forms and condition were understandable.³

Percentages(3)	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Question #3	100%	88%	96%	97%	84%	98%	83%	96%	95%	93%	95%	90%
Question #4	100%	88%	92%	92%	84%	93%	83%	93%	93%	96%	95%	82%
Question #5	100%	88%	88%	92%	84%	85%	87%	89%	90%	91%	97%	77%
Question #6	100%	88%	85%	95%	84%	93%	83%	96%	93%	96%	95%	85%
Question #7	50%	47%	62%	62%	68%	68%	50%	71%	59%	78%	82%	59%
Question #8	50%	47%	58%	70%	53%	70%	60%	71%	56%	84%	79%	56%
Question #9	50%	47%	58%	73%	53%	68%	50%	68%	59%	78%	79%	54%
Average %	79%	71%	77%	83%	73%	82%	71%	84%	78%	88%	89%	72%



³ The numbers shown indicate the percentages of surveys, received during the reported month that provided the highest rating of “Strongly Agree” to the various questions.

5. Percentage of surveyed stakeholders that rate communication with ABC as “excellent.” This measurement is the strategic objective for action plans L-3-1- (1, 2, 3, & 4). The goal is to reach 90% by June 30, 2005.

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
State Percentage												

Report Pending

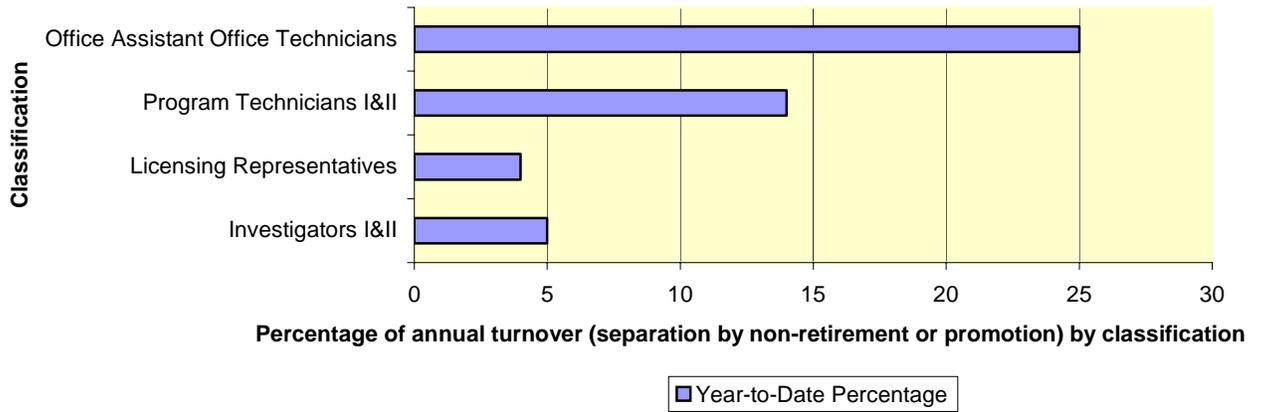
The surveys are in draft form. The expected release date will be July 2005.

Licensing Performance Measurement:

6. The percentage of annual turnover (separation by non-retirement) by classification. This is a relevant performance measurement № 7, for action plans L-1-1, L-1-2, and L-1-3.

Measured by the number of separations:

Department Totals	Positions ^[4]	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD	YTD %
Investigators I&II	165	0	1	0	2	1	2	1	1	0	0	0	0	8	5
Licensing Representatives	49	1	0	0	0	0	1	0	0	0	0	0	0	2	4
Program Technicians I&II	79.75	0	0	0	1	2	1	3	0	0	3	0	1	11	14
Office Assistant Office Technicians	20	1	1	0	0	1	1	0	0	0	0	1	0	5	25



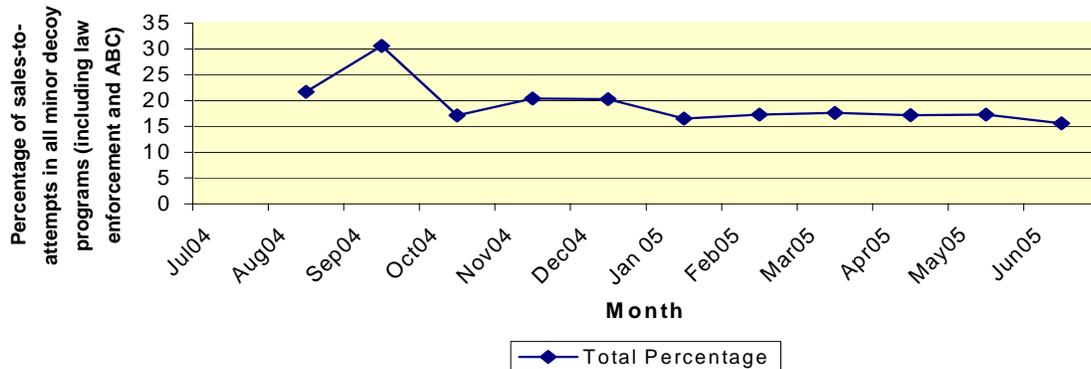
Percentage includes separations and promotions within the Department.

⁴ Indicates the number of authorized positions by classification at the beginning of the 2004/05 fiscal year. Page 7

Enforcement Performance Measurement:

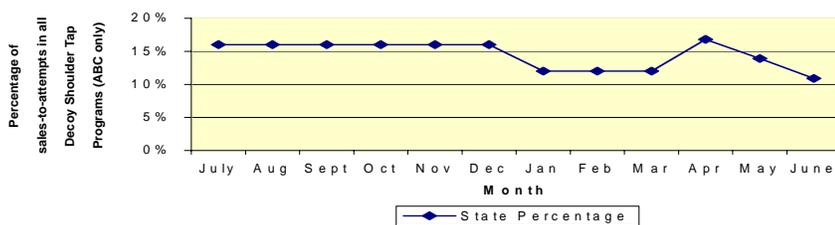
7. Percentage⁵ of sales-to-attempts in all minor decoy programs (including law enforcement and ABC). This measurement is the strategic objective for action plans E-1-1- (1, 2, & 3). The goal is to decrease by 10% by June 30, 2006.⁶⁷⁸

	Jul04	Aug04	Sep04	Oct04	Nov04	Dec04	Jan 05	Feb05	Mar05	Apr05	May05	Jun05
ABC Premises Visited[6]	n/a	n/a	n/a	136	158	312	282	368	186	127	224	195
ABC Violations	n/a	n/a	n/a	25	38	55	43	69	31	23	45	25
ABC's Percentage		n/a	n/a	18.9	24.1	18	15.2	18.8	16.7	18.1	20	15.6
Local Premises Visited[7]	n/a	207	173	610[8]	463	533	465	520	563	530	372	377
Local Violations	n/a	45	53	103	89	117	80	85	101	90	58	64
Local's Percentage		21.7	30.6	16.9	19.2	22	17.2	16.3	17.9	17	15.6	16.9
Total Premises Visited	n/a	207	173	746	621	845	747	888	749	657	596	572
Total Violations	n/a	45	533	128	127	172	123	154	132	113	103	89
Total Percentage		21.7	30.6	17.1	20.4	20.3	16.5	17.3	17.6	17.2	17.3	15.6



8. Percentage of sales-to-attempts in all Decoy Shoulder Tap programs (ABC only). This is measurement № 4 from objective for action plans E-1-1 and E-1-2.

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
State Percentage[9]	16%	16%	16%	16%	16%	16%	12%	12%	12%	16.80%	13.90%	10.90%



⁵ Percentages are rounded to 0.1%.

⁶ ABC did not begin its own Minor Decoy Program until October 2004. There is no data available prior.

⁷ The data reflects information voluntarily submitted to ABC from Calif. Local Law Enforcement agencies.

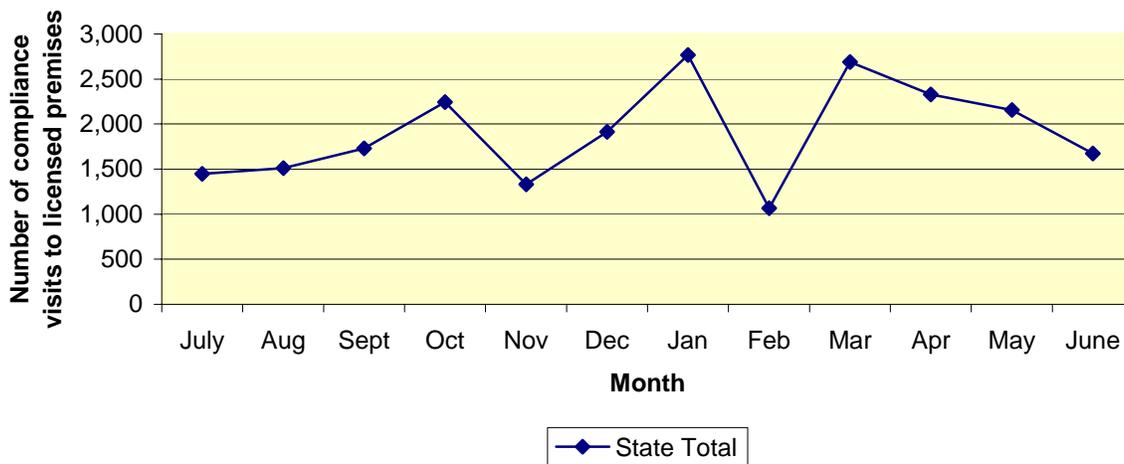
⁸ Beginning in Oct. 2004, ABC issued 29 mini-grants to local agencies to increase minor decoy operations.

⁹ The first three quarters of the fiscal year were measured by quarters, July-Sept, Oct-Dec, and Jan-March. The percentages shown for those months are the monthly averages by quarter.

Enforcement Performance Measurement:

9. Number of compliance visits to licensed premises. This measurement is the strategic objective for action plans E-1-2-(1, 2, & 3). The goal is to increase the number of visits by 5% by June 30, 2006. (Refer to General Order 2005-02 for the definition of a compliance visit).¹⁰

District	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Northern Div.	65	125	213	345	275	336	331	295	170	201	72	41
Fresno	42	53	73	106	53	56	62	117	97	77	74	7
Oakland	24	94	138	140	15	103	244	201	300	190	158	233
Redding	6	50	153	215	46	83	137	96	101	112	50	28
Sacramento	76	68	60	62	38	70	243	147	146	185	101	127
Salinas	2	10	26	3	31	14	0	12	14	6	8	6
San Francisco	44	37	46	198	81	78	73	73	33	62	30	91
San Jose	35	46	52	45	36	38	10	44	81	81	89	64
Santa Rosa	168	41	69	111	43	105	232	208	247	193	235	156
Eureka	2	1	3	1	2	1	1	1	2	3	0	3
Stockton	79	56	20	41	62	32	56	68	46	46	28	57
Yuba City	0	54	36	57	42	91	85	72	112	75	70	41
Southern Div.	0	0	0	0	0	0	137	82	106	77	97	83
Bakersfield	79	63	77	62	48	72	92	104	85	85	130	21
El Monte	53	65	59	41	22	73	60	38	111	64	144	41
Inglewood	104	135	59	148	55	48	30	38	27	18	34	34
LA/Metro	18	31	15	30	12	9	15	17	26	31	60	16
LB/Lakewood	42	78	43	30	53	76	106	77	97	91	141	88
Rancho Mirage	43	58	31	36	36	46	38	74	14	14	30	54
Riverside	59	59	16	56	98	96	105	82	80	62	87	91
San Diego	173	26	151	126	92	173	195	158	152	94	79	90
San Marcos	58	14	38	39	58	26	40	39	39	69	116	114
Santa Ana	76	106	114	124	52	57	151	110	135	125	154	126
Santa Barbara	10	121	65	90	29	37	18	115	132	48	39	11
San Luis Obispo	34	18	6	0	0	33	8	56	55	57	36	1
Van Nuys	25	20	32	18	1	110	73	77	138	119	95	49
State Total	1,446	1,509	1,730	2,245	1,330	1,914	2,767	1,067	2,691	2,329	2,157	1,673

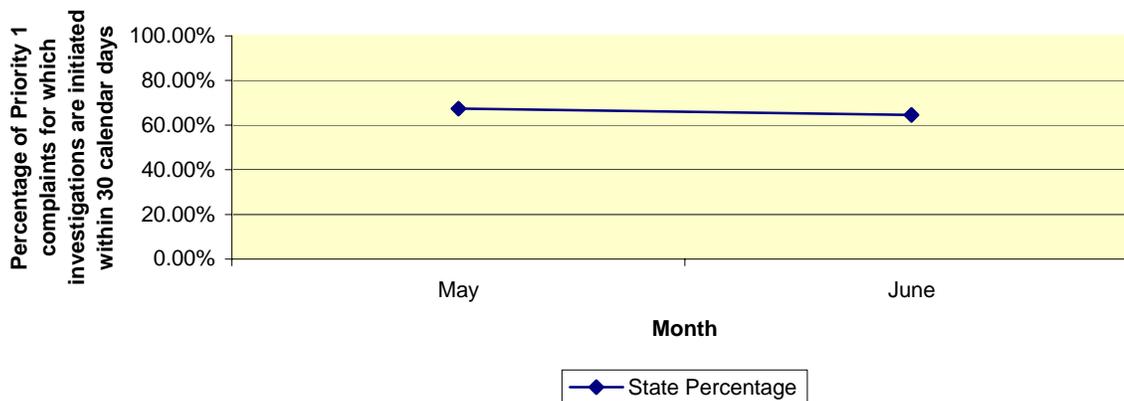


¹⁰ General Order 2005-02 established a more detailed definition of a “compliance visit” to prevent duplicate counting. As a result, lower, but more accurate numbers are showing beginning in April.

Enforcement Performance Measurement:

10. The percentage of Priority 1 complaints for which investigations are initiated within 30 calendar days. This measurement is the strategic objective for action plans E-2-1-(1, & 2). The goal is to reach 100% by June 30, 2005. (Refer to General Order 2005-04 for the guidelines for Priority 1 complaints).

District [11]	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Fresno	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	n/a
Oakland	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	25%	45%
Redding	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	n/a
Sacramento	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	89%
Salinas	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
San Francisco	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	92%
San Jose	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	44%	86%
Santa Rosa	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	80%	67%
Eureka	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Stockton	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	33%
Yuba City	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	n/a
Bakersfield	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	20%
El Monte	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Inglewood	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
LA/Metro	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%
LB/Lakewood	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	67%
Rancho Mirage	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	63%	100%
Riverside	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	20%	29%
San Diego	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	75%
San Marcos	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	67%
Santa Ana	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	91%	50%
Santa Barbara	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	20%	n/a
San Luis Obispo	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a
Van Nuys	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	0%
State Average	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	67.40%	64.60%

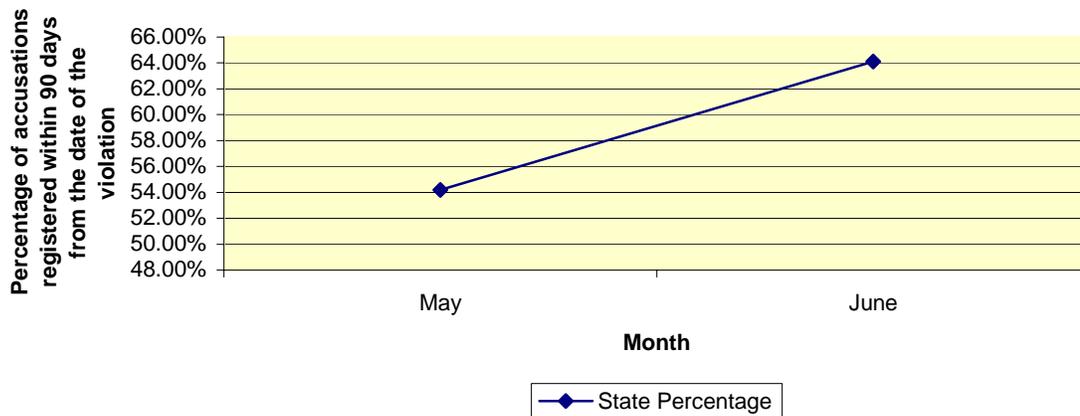


¹¹ The collection of the data for this measurement did not begin until May 2005. The data is not-available (n/a) prior.

Enforcement Performance Measurement:

11. The percentage of accusations registered within 90 days from the date of the violation. This measurement is the strategic objective for action plans E-2-2- (1, & 2, 3, & 4). The goal is to reach 80% by June 30, 2006.

District [12][13]	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Fresno	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	87%	60%
Oakland	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	62%	69%
Redding	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	93%
Sacramento	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	35%	67%
Salinas	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	40%	0%
San Francisco	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	52%	100%
San Jose	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0%	67%
Santa Rosa	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	78%	93%
Eureka	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0%
Stockton	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	20%	64%
Yuba City	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	100%
Bakersfield	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	100%	100%
El Monte	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	13%	0%
Inglewood	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	43%	0%
LA/Metro	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	29%	60%
LB/Lakewood	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	90%	86%
Rancho Mirage	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	50%	67%
Riverside	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	58%	25%
San Diego	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	58%	36%
San Marcos	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	50%	93%
Santa Ana	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	44%	11%
Santa Barbara	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	10%	25%
San Luis Obispo	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	0%	100%
Van Nuys	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	27%	47%
State Percentage	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	54.20%	64.10%



¹² The collection of the data for this measurement did not begin until May 2005. The data is not-available (n/a) prior.

¹³ Districts that indicate “n/a” (not applicable) had no accusations during the reporting month.

GAP (Grant Assistance Program) Performance Measurement:

12. The percentage of grant recipients that meet 100% of their stated grant objectives. This measurement is the strategic objective for action plans G-1-2. The goal is for 90% of the grantees to reach 100% of their stated objectives by June 30, 2005.

	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	YTD%
Berkeley PD						43.3%	12.3%	9.5%	13.1%	10.8%	5.9%	12.8%	104.8%
Clovis PD						30.0%	0.0%	35.0%	15.0%	2.5%	4.5%	17.0%	104.0%
Fresno PD						47.4%	12.3%	10.7%	6.9%	10.6%	6.8%	20.9%	115.9%
Hayward PD						75.3%	11.7%	14.8%	7.7%	11.1%	9.1%	20.8%	150.4%
Kern County SO						44.0%	10.6%	17.8%	6.7%	10.4%	13.1%	n/a	112.6%
Los Angeles PD						59.5%	22.6%	9.5%	17.3%	90.0%	n/a	n/a	116.6%
LAPD - Hollenbeck						72.0%	5.9%	20.6%	16.1%	7.9%	n/a	n/a	121.1%
Los Angeles SO - Lakewood						54.8%	17.9%	3.6%	0.9%	14.1%	2.3%	n/a	93.7%
Los Angeles SO - Pico Rivera						41.4%	30.0%	6.4%	7.9%	14.3%	n/a	n/a	100.0%
Modesto PD						50.0%	1.6%	1.6%	3.3%	5.8%	19.8%	8.3%	102.5%
Placer County SO						46.5%	8.0%	1.6%	21.9%	1.6%	18.1%	12.9%	112.4%
Riverside SO - Indio						62.5%	12.9%	7.5%	14.6%	15.4%	6.2%	n/a	121.8%
San Diego PD						59.7%	14.9%	4.1%	6.8%	5.0%	10.0%	10.4%	122.5%
San Fernando PD						40.0%	11.3%	15.0%	10.0%	13.8%	12.5%	n/a	102.5%
San Francisco PD						41.8%	11.8%	10.4%	23.2%	8.6%	10.4%	10.4%	122.5%
San Jose PD						32.0%	18.0%	22.0%	14.0%	12.0%	8.0%	6.0%	114.0%
Santa Barbara PD						49.6%	11.3%	12.2%	15.0%	7.5%	10.0%	20.8%	126.5%
Santa Barbara SO						61.1%	11.1%	5.6%	5.5%	5.6%	10.0%	n/a	100.0%
Sonoma SO						41.7%	16.7%	7.5%	10.8%	12.7%	13.1%	5.0%	107.5%
South Lake Tahoe PD						71.3%	5.6%	11.9%	13.8%	4.1%	7.8%	4.4%	118.8%
South San Francisco PD						59.3%	27.8%	7.0%	18.1%	17.8%	11.6%	7.5%	149.1%
Union City PD						49.7%	16.4%	14.2%	4.0%	18.1%	15.4%	19.6%	137.4%
Victorville PD						58.3%	20.8%	12.5%	4.2%	12.5%	12.5%	n/a	120.8%
Walnut Creek PD						61.4%	10.6%	9.2%	8.7%	5.0%	9.0%	n/a	106.1%
Whitter PD						56.3%	21.3%	0.0%	0.0%	7.5%	n/a	n/a	85.0%

