COMPARISON OF ACTUAL WORKLOAD VS PERFORMANCE MEASURES

PROJECTED IN FY 96-97 BUDGET

12 MONTH REPORT

**AMENDED

	ACTUAL FIGURES 94/95 12 MONTH(S)	ACTUAL FIGURES 95/96 12 MONTH(S)	ACTUAL FIGURES 96/97 12 MONTH(S)
I. LICENSING			
License Applications Received:	*13449	*13,502	13,356
Priority License Applications Received	141	82	139
Applications Protested	1,299	1,111	1,186
Applications Registered (Pro/Denial)	223	192	183
Applications Denied	129	111	96
Applications Approved	9,811	9,452	10,036
Permanent Licenses Issued	*11,497	*11,466	11,282
Number of License Hearings Held	222	216	203
Special Daily and Catering Authorizations	36,216	36,988	38,601
Active Permanent Licenses as of June 30, 1997	71,554	70,106	71,342
II. ENFORCEMENT			
Number of Investigations	7,309	9,422	10,911
Accusations Filed	2,831	3,146	3,512
Violation Counts Filed by Source			
ABC	780	785	**889
ABC Backtrack	1,433	1,651	2,675
Joint	436	479	266
Other	510	597	127
Disposition of Accusations			
Stipulation and Waiver	2,379	2,882	2,973
Hearings	**280	**520	**599
Dismissed	45	106	103
Penalties Imposed Following Hearing	147	262	387

*Averaged Figures

PERIOD COVERING: July 1996 - June 1997

I. APPLICATION AND LICENSING INVESTIGATIONS

	LIC	LICENSING INVESTIGATION						PRIORITY	DROPPING PARTNER	MODIFICATION OF CONDITIONS			PRO	TOTAL APPS REG'D		
	APPL	ASSN'D	COMP'D	APPRV'D	DENIED	W'DRWN	PEND'G	REC'D	REC'D	REC'D	COMP'D	PEND'G	APPS	PRO	PET	PET/PRO
HEADQUARTERS																
ADM HEARING OFFICE																
LEAD UNIT																
BP UNIT NORTH																
BP UNIT SOUTH																
NO DIVISION SOU																
SO DIVISION SOU																
NORTHERN DIVISION																
FRESNO	527	523	524	439	7	78	111	9	38	16	19	2	90	9	1	2
OAKLAND	878	900	899	814	9	76	162	6	59	3	5	0	47	9	2	0
REDDING	145	150	148	131	0	17	35	1	10	1	1	0	3	0	0	0
SACRAMENTO	645	717	621	517	8	96	221	15	55	0	0	0	74	2	1	1
SALINAS	217	240	249	226	0	23	45	3	19	1	1	0	6	1	0	0
SAN FRANCISCO	1551	823	768	687	3	78	260	1	52	8	5	3	89	13	2	0
SAN JOSE	525	533	520	476	3	41	103	5	32	9	7	2	35	4	0	1
SANTA ROSA	706	672	671	624	1	46	191	6	42	8	7	4	24	7	0	0
EUREKA	74	82	71	60	1	10	25	0	2	0	0	0	2	0	0	0
STOCKTON	437	465	453	402	0	51	116	2	31	9	8	4	15	2	0	0
YUBA CITY	192	201	205	186	4	15	38	7	25	0	0	0	15	5	1	1
NO DIVISION TOTAL	5897	5306	5129	4562	36	531	1307	55	365	55	53	15	400	52	7	5
SOUTHERN DIVISION																
BAKERSFIELD	311	345	355	318	4	33	29	5	23	3	3	0	27	8	0	1
EL MONTE	884	677	614	540	2	72	149	0	58	15	15	5	57	3	0	0
INGLEWOOD	654	499	497	420	4	73	136	0	12	25	35	12	67	20	1	2
LA/METRO	509	512	495	408	4	83	146	3	12	25	30	12	71	6	0	3
LB/LAKEWOOD	411	470	436	382	2	52	124	4	29	30	25	12	41	3	0	2
RANCHO MIRAGE	244	284	293	257	0	36	41	5	20	9	9	1	15	0	0	0
RIVERSIDE	776	839	811	715	4	92	130	13	51	19	20	7	62	10	1	0
SAN DIEGO	640	615	591	530	7	54	124	6	38	52	51	14	176	7	0	4
SAN MARCOS	233	307	281	256	0	25	84	10	13	18	22	6	58	4	0	0
SANTA ANA	721	844	809	663	5	141	265	12	48	21	29	12	96	6	1	4
SANTA BARBARA	346	431	379	332	4	43	117	19	15	16	16	2	50	5	1	2
SAN LUIS OBISPO	188	204	190	171	1	18	37	1	7	4	4	0	9	0	1	0
VAN NUYS	493	542	556	482	23	51	110	6	30	17	16	3	57	13	7	4
SO DIVISION TOTAL	6410	6569	6307	5474	60	773	1492	84	356	254	275	86	786	85	12	22
STATEWIDE TOTAL	12307	11875	11436	10036	96	1304	2799	139	721	309	328	101	1186	137	19	27

I. APPLICATION AND LICENSING INVESTIGATIONS (cont'd.)

	CORP CHNG	CORPORATE CHANGE INVESTIGATION			MGR	220-M (MGR) INVESTIGATIONS			LSE	220-M (LSE) INVESTIGATIONS			LICENSING ASSIGNMENTS (ABC-61)		
	APPL	REC'D	COMP'D	PEND'G	APPL	REC'D	COMP'D	PEND'G	APPL	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G
HEADQUARTERS															
ADM HEARING OFFICE															
LEAD UNIT															
BP UNIT NORTH															
BP UNIT SOUTH															
NO DIVISION SOU															
SO DIVISION SOU															
NORTHERN DIVISION															
FRESNO	1	1	4	0	18	18	22	3	1	1	1	0		219	
OAKLAND	28	28	31	4	42	42	41	3	3	3	3	0		453	
REDDING	0	0	0	1	7	7	5	3	5	5	4	2		13	
SACRAMENTO	0	0	0	0	32	32	41	0	7	7	5	3		182	
SALINAS	10	10	6	10	8	8	9	3	1	1	1	0		0	
SAN FRANCISCO	26	26	9	75	28	28	38	16	3	3	0	7		276	
SAN JOSE	15	15	17	7	33	33	38	2	0	0	0	0		221	
SANTA ROSA	47	47	54	11	37	37	40	7	4	4	3	2		216	
EUREKA	1	1	1	0	5	5	5	2	1	1	1	0		116	
STOCKTON	11	11	7	6	16	16	15	5	1	1	1	0		26	
YUBA CITY	0	0	1	2	2	2	2	1	1	1	0	1		23	
NO DIVISION TOTAL	139	139	130	116	228	228	256	45	27	27	19	15	0	1745	0
SOUTHERN DIVISION															
BAKERSFIELD	5	5	8	0	9	9	9	0	0	0	0	0		62	
EL MONTE	23	23	19	5	56	56	59	2	1	1	1	0		400	
INGLEWOOD	9	9	2	9	16	16	21	4	0	0	0	0		568	
LA/METRO	18	18	18	8	8	8	11	2	1	1	1	0		278	
LB/LAKEWOOD	7	7	12	4	26	26	28	4	1	1	1	0		268	
RANCHO MIRAGE	10	10	17	5	31	31	34	2	2	2	2	0		88	
RIVERSIDE	13	13	13	2	64	64	65	7	3	3	4	0		220	
SAN DIEGO	18	18	25	5	56	56	56	0	0	0	0	0		396	
SAN MARCOS	11	11	14	4	40	40	36	8	0	0	0	0		141	
SANTA ANA	41	41	32	44	63	63	59	12	0	0	0	0		242	
SANTA BARBARA	11	11	11	0	15	15	15	1	0	0	0	0		175	
SAN LUIS OBISPO	5	5	4	1	5	5	5	0	0	0	0	0		88	
VAN NUYS	18	18	20	1	30	30	29	3	0	0	0	0		240	
SO DIVISION TOTAL	189	189	195	88	419	419	427	45	8	8	9	0	0	3166	0
STATEWIDE TOTAL	328	328	325	204	647	647	683	90	35	35	28	15	0	4911	0

II. ENFORCEMENT ASSIGNMENTS

III. ARRESTS

	ENFORCEMENT ASSIGNMENTS (61)			POLICE REPORTS ASSIGNED FOR INVEST			ARRESTS/CITATIONS MINORS		OTHER		TOTAL		WARNINGS
	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	ABC	JT	ABC	JT	ABC	JT	TOTAL
HEADQUARTERS													
ADM HEARING OFFICE													
LEAD UNIT													
BP UNIT NORTH	19	4	15	0	0	0	0	0	0	0	0	0	0
BP UNIT SOUTH	19	3	16	0	0	0	0	0	0	0	0	0	0
NO DIVISION SOU	0	0	0	162	201	71	269	203	42	67	311	270	0
SO DIVISION SOU	10	9	9	0	0	0	214	18	30	63	244	81	0
NORTHERN DIVISION													
FRESNO	162	153	185	186	184	32	34	2	4	56	38	58	58
OAKLAND	457	467	141	177	166	26	205	0	9	8	214	8	28
REDDING	120	75	192	19	21	1	4	58	0	4	4	62	6
SACRAMENTO	139	41	307	145	80	85	35	20	23	43	58	63	51
SALINAS	163	148	140	121	167	40	5	0	7	0	12	0	16
SAN FRANCISCO	526	517	230	298	300	11	0	194	1	9	1	203	50
SAN JOSE	396	459	208	99	140	30	80	26	20	0	100	26	24
SANTA ROSA	190	186	121	55	58	4	56	29	34	15	90	44	34
EUREKA	56	61	41	14	18	4	2	2	2	0	4	2	21
STOCKTON	165	168	201	73	76	83	36	0	23	5	59	5	62
YUBA CITY	109	126	169	33	33	2	27	0	1	0	28	0	14
NO DIVISION TOTAL	2483	2401	1935	1220	1243	318	484	331	124	140	608	471	364
SOUTHERN DIVISION	2	3	0										
BAKERSFIELD	297	289	78	62	65	0	6	32	54	13	60	45	36
EL MONTE	247	325	89	151	168	32	34	0	53	11	87	11	54
INGLEWOOD	153	132	212	254	259	74	9	13	18	85	27	98	7
LA/METRO	530	581	109	309	341	81	4	51	21	100	25	151	44
LB/LAKEWOOD	239	292	269	203	216	59	8	9	16	65	24	74	47
RANCHO MIRAGE	59	44	220	105	120	50	1	18	3	18	4	36	26
RIVERSIDE	401	681	465	431	444	55	54	0	24	82	78	82	39
SAN DIEGO	447	473	120	348	316	88	24	150	30	121	54	271	34
SAN MARCOS	162	179	85	22	15	10	35	58	2	20	37	78	38
SANTA ANA	564	580	162	332	321	72	54	8	7	11	61	19	24
SANTA BARBARA	54	42	118	93	76	44	7	8	3	42	10	50	35
SAN LUIS OBISPO	57	60	12	99	74	44	2	1	0	2	2	3	15
VAN NUYS	782	730	222	209	224	15	40	2	45	16	85	18	90
SO DIVISION TOTAL	3994	4411	2161	2618	2639	624	278	350	276	586	554	936	489
STATEWIDE TOTAL	6525	6828	4136	4000	4083	1013	1245	902	472	856	1717	1758	853

IV. ACCUSATIONS

ACCUSATIONS REGISTERED BY COUNT

	TOT'L	MINOR				DECOY	OBV INTOXICATED				DRUGS			
	REG	ABC	BT	JT	OTH	BT	ABC	BT	JT	OTH	ABC	BT	JT	OTH
HEADQUARTERS	2	0	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE														
LEAD UNIT														
BP UNIT NORTH	3	0	0	0	0	0	0	0	0	0	0	0	0	0
BP UNIT SOUTH	1	0	0	0	0	0	0	0	0	0	0	0	0	0
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION														
FRESNO	220	9	9	1	0	148	0	1	1	0	0	3	0	0
OAKLAND	206	28	14	2	0	107	1	2	0	0	3	1	1	0
REDDING	34	2	4	0	0	32	0	0	0	0	0	1	0	0
SACRAMENTO	70	7	4	0	0	38	1	0	0	0	1	3	0	0
SALINAS	198	0	4	0	0	186	1	0	0	0	0	1	0	0
SAN FRANCISCO	321	5	35	4	0	258	0	0	1	0	0	5	1	0
SAN JOSE	89	1	12	3	1	38	1	3	1	0	0	2	0	1
SANTA ROSA	59	6	5	0	0	19	3	0	1	0	2	0	0	0
EUREKA	20	5	5	1	0	16	0	0	1	0	0	0	0	0
STOCKTON	77	11	6	0	0	13	0	0	0	0	0	0	0	0
YUBA CITY	42	4	3	0	0	17	0	0	0	0	0	0	0	0
NO DIVISION TOTAL	1336	78	101	11	1	872	7	6	5	0	6	16	2	1
SOUTHERN DIVISION														
BAKERSFIELD	61	3	0	0	2	19	6	0	2	1	0	1	1	1
EL MONTE	186	19	14	4	0	76	1	0	1	0	3	2	0	0
INGLEWOOD	205	8	2	2	2	149	1	0	0	4	0	0	1	7
LA/METRO	296	3	13	8	2	144	3	30	4	3	1	4	1	1
LB/LAKEWOOD	171	13	8	0	0	69	0	6	0	0	1	1	0	0
RANCHO MIRAGE	37	3	8	2	0	5	0	0	0	1	0	0	0	0
RIVERSIDE	174	27	10	2	0	84	2	1	0	0	3	3	0	0
SAN DIEGO	294	4	32	12	0	169	1	0	1	0	2	0	1	0
SAN MARCOS	94	6	5	0	0	49	0	1	3	0	0	0	0	0
SANTA ANA	218	23	20	3	9	125	2	1	0	0	4	2	0	0
SANTA BARBARA	53	2	7	1	1	39	0	0	2	0	0	0	1	0
SAN LUIS OBISPO	82	0	4	0	2	69	0	0	0	1	0	0	0	0
VAN NUYS	303	15	35	0	0	91	6	30	0	2	3	10	0	1
SO DIVISION TOTAL	2174	126	158	34	18	1088	22	69	13	12	17	23	5	10
STATEWIDE TOTAL	3512	204	259	45	19	1960	29	75	18	12	23	39	7	11

IV. ACCUSATIONS (CONT'D)

ACCUSATIONS REGISTERED BY COUNT

	DISORDERLY PREM				GAMBLING				SOLICITING DRINKS				AFTER HOURS				B/P
	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
ADM HEARING OFFICE																	
LEAD UNIT																	
BP UNIT NORTH	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3
BP UNIT SOUTH	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION																	
FRESNO	0	3	1	0	2	2	0	0	0	0	2	0	3	1	0	0	12
OAKLAND	0	6	0	0	3	8	4	0	0	0	0	0	0	1	0	0	10
REDDING	1	1	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0
SACRAMENTO	5	0	1	0	1	0	0	0	0	0	0	0	1	0	0	0	5
SALINAS	0	3	0	0	1	1	0	0	0	0	0	0	0	2	0	0	1
SAN FRANCISCO	1	5	6	1	1	14	2	0	0	0	1	0	0	1	0	0	1
SAN JOSE	1	3	1	0	0	2	1	2	2	1	1	0	0	0	0	0	2
SANTA ROSA	2	0	1	0	2	0	0	0	0	0	0	0	0	2	0	0	2
EUREKA	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
STOCKTON	2	1	0	0	7	0	0	0	2	0	0	0	0	2	0	0	3
YUBA CITY	2	1	0	0	8	0	0	0	0	0	0	0	0	0	0	0	1
NO DIVISION TOTAL	14	23	10	1	25	28	7	2	4	2	4	0	4	9	0	0	37
SOUTHERN DIVISION																	
BAKERSFIELD	3	0	1	0	3	1	0	0	2	0	3	0	0	0	0	1	3
EL MONTE	6	2	0	0	1	14	5	0	9	0	3	0	0	1	0	0	3
INGLEWOOD	5	2	2	4	0	0	0	0	1	0	1	0	0	0	0	0	2
LA/METRO	4	6	3	1	1	7	9	0	1	6	3	1	0	1	2	0	16
LB/LAKEWOOD	8	1	2	0	0	8	0	0	4	3	0	0	0	0	0	0	2
RANCHO MIRAGE	0	1	2	0	1	0	1	0	0	0	0	0	0	0	0	0	3
RIVERSIDE	6	1	1	0	0	1	0	0	5	0	0	0	1	0	0	0	3
SAN DIEGO	4	7	6	0	0	1	0	0	0	0	1	0	0	1	0	0	11
SAN MARCOS	5	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1
SANTA ANA	5	6	1	3	1	1	0	0	1	1	0	2	0	4	0	0	4
SANTA BARBARA	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
SAN LUIS OBISPO	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0
VAN NUYS	10	8	7	0	3	4	0	0	3	13	2	1	2	2	0	0	6
SO DIVISION TOTAL	56	36	26	9	10	37	15	0	26	24	13	4	3	9	2	1	54
STATEWIDE TOTAL	70	59	36	10	35	65	22	2	30	26	17	4	7	18	2	1	92

IV. ACCUSATIONS

"OTH" TOTALS AMENDED

ACCUSATIONS REGISTERED BY COUNT

	MORAL TURPITUDE				OTHERS				TOTAL			
	ABC	BT	JT	OTH	ABC	BT	JT	OTH	ABC	BT	JT	OTH
HEADQUARTERS	0	0	0	0	1	0	0	0	2	0	0	0
ADM HEARING OFFICE												
LEAD UNIT												
BP UNIT NORTH	0	0	0	0	0	0	0	0	3	0	0	0
BP UNIT SOUTH	0	0	0	0	0	0	0	0	1	0	0	0
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0
SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0
NORTHERN DIVISION												
FRESNO	1	8	1	0	22	6	5	0	49	181	11	0
OAKLAND	2	1	1	2	15	5	4	0	62	145	12	2
REDDING	0	0	0	0	2	1	0	0	5	40	0	0
SACRAMENTO	2	0	0	0	15	2	1	0	38	47	2	0
SALINAS	0	1	0	0	1	1	1	0	4	199	1	0
SAN FRANCISCO	0	7	0	1	13	11	6	0	21	336	21	2
SAN JOSE	0	1	0	0	12	4	2	1	19	66	9	5
SANTA ROSA	0	2	0	0	5	1	1	0	22	29	3	0
EUREKA	0	0	0	1	0	0	0	0	5	22	2	1
STOCKTON	0	2	0	1	20	4	0	2	45	28	0	3
YUBA CITY	0	1	0	0	4	2	0	0	19	24	0	0
NO DIVISION TOTAL	5	23	2	5	109	37	20	3	289	1117	61	13
SOUTHERN DIVISION												
BAKERSFIELD	1	0	0	0	10	0	3	3	31	21	10	8
EL MONTE	4	4	0	0	21	8	8	1	67	121	21	1
INGLEWOOD	1	0	0	2	9	2	1	10	27	155	7	29
LA/METRO	3	1	0	1	31	23	10	4	63	235	40	13
LB/LAKEWOOD	0	0	0	0	32	14	7	1	60	110	9	1
RANCHO MIRAGE	0	1	0	0	12	1	4	1	19	16	9	2
RIVERSIDE	0	2	2	0	29	3	9	0	76	105	14	0
SAN DIEGO	0	2	0	3	55	15	14	2	77	227	35	5
SAN MARCOS	0	0	1	0	23	0	1	0	35	56	6	0
SANTA ANA	0	0	0	1	8	10	13	8	48	170	17	23
SANTA BARBARA	0	0	0	0	1	0	0	1	3	47	4	2
SAN LUIS OBISPO	0	0	0	2	0	1	2	0	0	75	2	6
VAN NUYS	2	0	0	0	42	27	22	20	92	220	31	24
SO DIVISION TOTAL	11	10	3	9	273	104	94	51	598	1558	205	114
STATEWIDE TOTAL	16	33	5	14	383	141	114	54	889	2675	266	127

V. MISCELLANEOUS

	TEMP/INTR'M RET PERMIT	SPEC DAILY TEMP BEER/WINE	DAILY ON-SALE GENERAL	CATERING AUTH
HEADQUARTERS				
ADM HEARING OFFICE				
LEAD UNIT				
BP UNIT NORTH				
BP UNIT SOUTH				
NO DIVISION SOU				
SO DIVISION SOU				
NORTHERN DIVISION				
FRESNO	236	458	595	992
OAKLAND	223	996	824	642
REDDING	44	445	294	397
SACRAMENTO	177	891	1413	990
SALINAS	112	751	290	676
SAN FRANCISCO	242	449	524	615
SAN JOSE	128	624	227	917
SANTA ROSA	157	1382	876	635
EUREKA	26	171	171	249
STOCKTON	208	578	869	934
YUBA CITY	72	639	474	283
NO DIVISION TOTAL	1625	7384	6557	7330
SOUTHERN DIVISION				
BAKERSFIELD	113	332	310	481
EL MONTE	164	459	708	1940
INGLEWOOD	143	193	230	556
LA/METRO	104	148	160	34
LB/LAKEWOOD	143	194	193	312
RANCHO MIRAGE	55	307	263	434
RIVERSIDE	237	742	327	693
SAN DIEGO	190	669	500	1339
SAN MARCOS	113	259	234	294
SANTA ANA	169	585	280	974
SANTA BARBARA	124	478	347	492
SAN LUIS OBISPO	58	331	381	421
VAN NUYS	140	214	256	260
SO DIVISION TOTAL	1753	4911	4189	8230
STATEWIDE TOTAL	3378	12295	10746	15560

VI. PERSONNEL

	INVESTIGATOR		SUPERVISOR		ADMINISTRATION		ATTORNEY		LICENSING REP		CLERICAL		TOTAL	
	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS	POS	HOURS
HEADQUARTERS	1.7	1015.5	1.5	2617	10.9	20135.75	5	8852	0	0	49.2	86274.25	68.3	118894.5
ADM HEARING OFFICE	0	0	0	0	7.4	10548.7	0	0	0	0	3.1	5311.5	10.5	15860.2
LEAD UNIT	4	6758.65	1	1822	0	0	0	0	0	0	1	1785.5	6	10366.15
BP UNIT NORTH	3	2847	0	0	0	0	0	0	0	0	0	0	3	2847
BP UNIT SOUTH	1.7	1600	0	0	0	0	0	0	0	0	0	0	1.7	1600
NO DIVISION SOU	13.7	23279	2	4234	1	1933	0	0	0	0	2	3588.5	18.7	33034.5
SO DIVISION SOU	11.8	21149.25	1	1815	1	1548	0	0	0	0	1.3	2363.5	15.1	26875.75
NORTHERN DIVISION	0.5	937.5	0	0	2	3699	0	0	0	0	1	1788.5	3.5	6425
FRESNO	5.7	10055	1	1952	1	1857	0	0	1	1599.5	2.7	4580.5	11.4	20043.5
OAKLAND	7.5	13812	2	3747	1	2013	0	0	2.9	5250.5	5.5	9926.5	18.9	34748.5
REDDING	1.3	2018.5	0	0	1	2117	0	0	0	0	1.5	2599.07	3.8	6734.57
SACRAMENTO	6	10658	1	2413.5	1	1774	0	0	1	1636	4	7061.5	13	23542.75
SALINAS	2.5	4430.5	0	0	0	0	0	0	0	0	2	3004.5	4.5	7435
SAN FRANCISCO	8.8	15688.5	2	3591	1	1879	0	0	2	3542.5	5	8556.5	18.8	33257.45
SAN JOSE	6.4	11292.2	1	2209	1	1877	0	0	1.8	3371.5	4	6796.5	14.2	25546.2
SANTA ROSA	6.5	11528	1	2248.5	1	1938	0	0	1	1886	4.7	7970.5	14.2	25571
EUREKA	1	1754	0	0	0	0	0	0	0	0	0.5	872.5	1.5	2626.5
STOCKTON	5	8390.5	1	1750.5	1	1961	0	0	1	1729	2.6	4600	10.6	18431
YUBA CITY	1.4	2793.5	0	0	0	0	0	0	1	1764.5	1.5	2776.5	3.9	7334.5
NO DIVISION TOTAL	52.6	93356.9	9	17911.5	10	19115	0	0	11.7	20779.5	35	60533.07	118	211695.97
SOUTHERN DIVISION	1.9	3041	0	0	2	3509.5	4	7635.5	0	0	2	3232.5	9.9	17418.5
BAKERSFIELD	3	5557	0	0	1	1720	0	0	1	1713.75	2	3681	7	12671.75
EL MONTE	8.5	15230	2	3592.5	1	1808	0	0	2	3563	4.8	8104	18.3	32297.5
INGLEWOOD	6.9	12346	1	2009	1	1961	0	0	2	3667.45	4.9	8801.29	15.8	28784.74
LA/METRO	8.2	14585	2	3619	1	1909.5	0	0	2	3457.5	4.9	8203.5	18.1	31774.5
LB/LAKEWOOD	6.8	11727.5	1	1845	1	1815	0	0	1.9	3167	4	7390	14.7	25944.5
RANCHO MIRAGE	2.3	4367.5	0	0	1	1877	0	0	1	1824.25	2	3579.5	6.3	11648.25
RIVERSIDE	9.9	18911.5	2	3717	1	1808	0	0	2	3497.25	5.8	10150.5	20.7	38084.25
SAN DIEGO	8	13843	2	3508	1	1743	0	0	2	3558	4.3	6995.5	17.3	29647.5
SAN MARCOS	2.8	4604.25	0	0	1	1994.5	0	0	1	1777	2	3626	6.8	12001.75
SANTA ANA	7.2	13184.3	2	4154.5	1	1813	0	0	2	3242	5.7	9972.5	17.9	32366.25
SANTA BARBARA	3	5396	0	0	1	1935	0	0	0	0	2.1	3681.5	6.1	11012.5
SAN LUIS OBISPO	2	3509	0	0	0	0	0	0	0	0	1	1700.5	3	5209.5
VAN NUYS	9	14808	1	1684	1	1671.5	0	0	1	1868	5	8128	17	28159.5
SO DIVISION TOTAL	80	141110	13	24129	14	25565	4	7635.5	18	31335.2	50.5	87246.29	179	317020.99
STATEWIDE TOTAL	168	291116.3	28	52528.5	44	78845.5	9	16487.5	30	52114.7	142	247102.6	421	738195.1

VII. HOURS WORKED BY FUNCTION

	LICENSING			ENFORCEMENT				
	GENERAL	COURT/ ADMIN HEARING	LICENSING TOTAL	GENERAL	FIELD	BUSINESS PRACTICES	COURT/ ADMIN HEARING	ENFORCEMENT TOTAL
HEADQUARTERS	47670.5	478	48148.5	11008.5	19	5179.5	1766	17973
ADM HEARING OFFICE	1740.7	592	2332.7	4935.6	0	0	2006.5	6942.1
LEAD UNIT	23.5	3.5	27	9	0	79	47	135
BP UNIT NORTH	78	9	87	2	37.5	2520.5	29	2589
BP UNIT SOUTH	174.5	10	184.5	8.5	1.5	1351.5	0	1361.5
NO DIVISION SOU	3840	63.5	3903.5	15848.25	8934.75	989.5	433	26205.5
SO DIVISION SOU	501.5	14.5	516	11875.5	10339.25	3.5	433	22651.25
NORTHERN DIVISION	1604.5	0	1604.5	1980.75	444.5	41	20	2486.25
FRESNO	11389	68.5	11457.5	4149	2006	67.5	143	6365
OAKLAND	19413	79.5	19492.5	7249	3585	5	119.5	10958
REDDING	3233	15	3248	1179	492	8	12	1691
SACRAMENTO	13431.5	25.5	13457	5150	1692	80	32.5	6954.5
SALINAS	4749.25	12	4761.25	1388.25	944.75	25	64.25	2422.25
SAN FRANCISCO	18496.5	70.5	18567	8323.95	1975.25	114.5	129	10542.7
SAN JOSE	13470	73.5	13543.5	7513.5	1908.2	0	75	9496.7
SANTA ROSA	18036	11	18047	3036.75	1591.5	149	81.75	4859
EUREKA	1845	0	1845	559	3	.3	4	569
STOCKTON	9147.5	14.75	9162.25	5196.75	1719.5	71	20.5	7007.75
YUBA CITY	5215	20	5235	490.5	603.5	0	10	1104
NO DIVISION TOTAL	120030.25	390.25	120420.5	46215.45	16965.2	564	711.5	64456.15
SOUTHERN DIVISION	2776	746.5	3522.5	4936.5	77	11	2302	7326.5
BAKERSFIELD	8842.25	33.5	8875.75	1344	1313	5	44	2706
EL MONTE	17564.5	18	17582.5	8642	3016	77.5	184	11919.5
INGLEWOOD	20117.29	49	20166.29	3738.75	1558.25	73.75	54.75	5425.5
LA/METRO	19586.75	93	19679.75	7120.5	1811.25	3	58.5	8993.25
LB/LAKEWOOD	17655.75	30	17685.75	4557	1770	0	69	6396
RANCHO MIRAGE	6977.75	19.5	6997.25	2439.5	459.5	2	42.5	2943.5
RIVERSIDE	18677.25	31.5	18708.75	8149.5	7783.75	16	46.75	15996
SAN DIEGO	16873.5	29.5	16903	8301.25	2689.75	0	97	11088
SAN MARCOS	7249.25	48.5	7297.75	2814.5	626	38.5	98	3577
SANTA ANA	23498.5	49	23547.5	5000.75	1431.5	257.5	21.5	6711.25
SANTA BARBARA	7378	13	7391	1202	442	41	20	1705
SAN LUIS OBISPO	3088.5	1	3089.5	1505	125	3	10	1643
VAN NUYS	15952.5	120	16072.5	7411	2776.5	0	208.5	10396
SO DIVISION TOTAL	186237.79	1282	187520	67162.25	25879.5	528.25	3256.5	96827
STATEWIDE TOTAL	360296.7	2842.8	363139.5	157065.1	62176.7	11215.8	8682.5	239140

VII. HOURS WORKED BY FUNCTION (CONT'D.)

	SUPPORT SERVICES	TRAINING		ADMINISTRATION	TOTAL HOURS WORKED BY FUNCTION
		GIVEN	RECEIVED		
HEADQUARTERS	41682	98.25	1055.75	9937	118894.5
ADM HEARING OFFICE	5270.5	1	98	1215.9	15860.2
LEAD UNIT	2612.5	7316.9	274.75	0	10366.15
BP UNIT NORTH	78.5	22	70.5	0	2847
BP UNIT SOUTH	16	5	33	0	1600
NO DIVISION SOU	286.5	301	1150	1188	33034.5
SO DIVISION SOU	719.5	453.5	1185.5	1350	26875.75
NORTHERN DIVISION	113.25	0	70	2151	6425
FRESNO	1014	215	913	79	20043.5
OAKLAND	1900.5	45	1573.5	779	34748.5
REDDING	991.57	0	124	680	6734.57
SACRAMENTO	1770.75	20	668.5	672	23542.75
SALINAS	0	48	203.5	0	7435
SAN FRANCISCO	1587	119	1455.25	987	33257.45
SAN JOSE	951.5	85	589.5	880	25546.2
SANTA ROSA	501	171	1320.5	673	25571
EUREKA	33	2	177.5	0	2626.5
STOCKTON	643	18	1092	508	18431
YUBA CITY	820.5	2	173	0	7334.5
NO DIVISION TOTAL	10326.07	724	8360.25	7409	211695.97
SOUTHERN DIVISION	4544	48	131.5	1846	17418.5
BAKERSFIELD	302.5	59	728.5	0	12671.75
EL MONTE	1035	114.5	1646	0	32297.5
INGLEWOOD	933.45	39	2015.5	205	28784.74
LA/METRO	423.5	67	2137.75	473.5	31774.5
LB/LAKEWOOD	350	301	756.75	455	25944.5
RANCHO MIRAGE	534	86	286	802	11648.25
RIVERSIDE	1092	168	1385.5	734	38084.25
SAN DIEGO	305	370	406	576	29647.5
SAN MARCOS	319	44	194	570.5	12001.75
SANTA ANA	279	38	1303.5	487	32366.25
SANTA BARBARA	696.5	36	223	961	11012.5
SAN LUIS OBISPO	367	13	97	0	5209.5
VAN NUYS	246.5	134	807.5	503	28159.5
SO DIVISION TOTAL	11427.45	1515.75	12118.5	7613	317020.99
STATEWIDE TOTAL	72419	10437.4	24346.3	28712.9	738195.1

VIII. HOURS WORKED BY CLASSIFICATION

	INVESTI-GATOR	SUPERVISING INVESTI-GATOR	ADMINI-STRATIVE STAFF	ATTORNEY	ADM LAW JUDGE	LICENSING REPRESEN-TATIVE	CLERICAL	TOTAL NOT INCLUDING AHO	TOTAL INCLUDING AHO
LICENSING GENERAL	117534.75	21785.75	18727.5	2808.5	1740.7	51125.75	146573.79	358556.04	360296.7
LICENSING COURT/ADMIN HEARINGS	879.75	83.5	121	1166.5	592	0	0	2250.75	2842.8
ENFORCEMENT GENERAL	74657.45	21392.25	12373	5377.5	4935.6	41.5	38287.75	152129.45	157065.1
ENFORCEMENT FIELD	58050.2	2682	1398.5	8	0	0	38	62176.7	62176.7
ENFORCEMENT BUSINESS PRACTICES	5391.75	1546	2514.5	0	0	0	1763.5	11215.75	11215.8
ENFORCEMENT COURT/ADMIN HEARINGS	2374.5	156.5	128	3945	2006.5	0	72	6676	8682.5
SUPPORT SERVICES	4873.75	1568	7350.75	24	0	630.95	57971.57	67148.52	72419
TRAINING GIVEN	2175.25	391	496	0	1	0	57.25	3119.5	3120.5
LEAD TRAINING GIVEN	6403.9	913	0	0	0	0	0	7316.9	7316.9
TRAINING RECEIVED	18775	1582.5	1228.5	48	57	316.5	2338.75	24248.25	24346.3
ADMINIS-TRATION	0	428	23959	3110	1215.9	0	0	27497	28712.9
TOTAL	291116.3	52528.5	68296.8	16487.5	10548.7	52114.7	247102.6	722334.9	738195.1

REVENUE	
License fees:	
Renewals	$17,866,221
Original Fees	$1,659,764
Transfers	$3,967,029
Daily Licenses	$955,359
Catering Club & Permits	$230,936
Caterer's Authorization	$168,377
Other	$4,532,279
Total Licensing Revenue	$29,379,965
Offers in compromise accepted:	
Amount	$3,079,448
Number	1709
APPLICATIONS - MISCELLANEOUS	
Number of protest letters received	10439
DISCIPLINARY - MISCELLANEOUS	
Proposed Decisions Adopted	593
Proposed decisions rejected under Section 11517(c)	18
Suspensions	1182
Revocations including those stayed	331
APPEALS FILED TO APPEALS BOARD	218
COURT ACTIONS FILED/PENDING	30

ADMINISTRATIVE HEARING OFFICE

CLERICALS

Number of Positions	3.1
Staff Hours Worked	5311.5
Support Services	5270.5
Training-Given	0
Training-Received	41
TOTAL	5312

ADMINISTRATIVE LAW JUDGES

Number of Positions	7.4
Staff Hours Worked	10548.7
Administration	1181
Travel	35
TOTAL ADMINISTRATION	1215.9
Licensing/General	
Hearing Preparation	244
Travel	478
Research/Writing	1018.8
TOTAL LICENSING/GENERAL	1740.7
LICENSING/HEARINGS	592
Enforcement General	
Hearing Preparation	829
Travel	1382.6
Research/Writing	2724
TOTAL ENFORCEMENT/GENERAL	4935.6
ENFORCEMENT/HEARINGS	2006.5
TRAINING-GIVEN	1
TRAINING-RECEIVED	57
TOTAL	10548.7

Vehicle Mileage

NUMBER STATE CARS	MILEAGE		
	STATE CARS	PRIVATE CARS	TOTAL
10.3	116,183	45,071	161,254
0	0	46,203	46,203
4.2	111,822	0	111,822
			0
			0
18.2	354,458	0	354,458
10.4	213,884	0	213,884
4.4	60,109	6,550	66,659
7	90,086	1,750	91,836
8.9	119,902	4,509	124,411
1	11,331	1,706	13,037
6	63,060	72	63,132
1.2	13,863	868	14,731
6.1	32,649	3,849	36,498
6.7	79,442	2803.5	82,246
5.4	71,527	4,406	75,933
0	0	3,750	3,750
3.1	40,340	7,626	47,966
3	45,851	398	46,249
52.6	628,160	38,288	666,448
7.2	119,101	42,347	161,448
3	56,171	4,099	60,270
6.2	79,167	4,736	83,903
3.7	30,357	2,844	33,201
4.9	64,116	2,879	66,995
3.3	53,898	2,595	56,493
1.9	32,840	3,736.5	36,577
5.4	132,856	2,241	135,097
6.9	106,847	915	107,762
2	12,348	2,615	14,963
5.5	67,327	1,996	69,323
2.8	68,411	1,226	69,637
0	0	0	0
3.7	49,778	4,054	53,832
56.2	873,217	76,284	949,501
151.7	2,297,724	205,845	2,503,569