

## DEPARTMENTAL WORKLOAD SUMMARY

### ANNUAL REPORT 2011/12

	<b>ACTUAL FIGURES 2009/10 12 MONTH</b>	<b>ACTUAL FIGURES 2010/11 12 MONTH</b>	<b>ACTUAL FIGURES 2011/12 12 MONTH</b>
<b>I. LICENSING</b>			
License Applications Received:			
Permanent Licenses	10,034	10,420	10,890
Priority License Applications Received	683	943	627
Applications Protested	723	675	414
Applications Registered (Pro/Denial)	42	78	73
Applications Recommended for Denial	11	6	7
Applications Recommended for Approved	8,876	9,100	9,277
Permanent Licenses Issued	10,865	9,327	10,336
Number of License Hearings Held	37	54	73
Special Daily and Catering Authorizations	33,082	39,215	40,006
Active Permanent Licenses as of June 30, 2012	82,681	83,431	84,912
<b>II. ENFORCEMENT</b>			
Total Number of Investigations (ABC-61) Completed	5,223	5,180	5,349
Complaint Investigation Assignments	2,077	2,050	2,478
Administrative Assignments	1,776	1,597	1,571
Police Reports			
Assigned for Investigation (ABC-61)	1,370	1,533	1,300
Accusations Filed	1,754	2,025	1,672
<b>Violation Counts Filed by Source</b>			
ABC	937	1,097	1,056
ABC Backtrack	1,058	1,147	866
<b>Disposition of Accusations</b>			
Stipulation and Waiver	1,418	1,534	1,486
Number of Enforcement Hearings Held	219	151	234
Dismissed	44	50	32
Penalties Imposed Following Hearing	234	69	102

## REVENUE

## License fees:

Renewals	\$40,467,441
Original Fees	\$5,022,774
Transfers	\$3,159,177
Daily Licenses	\$1,467,770
Catering Permits	\$604,127
Caterer's Authorization	\$452,650
Other	\$1,612,118

Total Licensing Revenue	\$52,786,057
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## Offers in compromise accepted:

Amount	\$3,271,749
Number	1158

## APPLICATIONS - MISCELLANEOUS

Number of protest letters received	2,759
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## DISCIPLINARY - MISCELLANEOUS

Proposed Decisions Adopted	302
Proposed decisions rejected under	
Section 11517(c)	4
Suspensions	697
Revocations including those stayed	206

APPEALS FILED TO APPEALS BOARD	100
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COURT ACTIONS FILED/PENDING	5
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A. APPLICATION AND LICENSING INVESTIGATIONS

	ABC 211'S REC'D	ABC 220 REPORTS											
		ORIGINALS						PER TO PERS					
	REC'D	COMP'D	APPRVD	DENIED	WDRWN	PEND'G	REC'D	COMP'D	APPRVD	DENIED	WDRWN	PEND'G	
HEADQUARTERS													
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT													
TEU													
GAP													
TRACE													
NO DIVISION SOU													
GAP-NO DIVISION													
FRESNO	423	174	174	153	0	21	56	245	248	229	0	19	46
OAKLAND	762	380	383	325	0	58	153	362	351	329	0	22	79
REDDING	168	104	102	95	0	7	22	76	82	78	0	4	21
SACRAMENTO	766	424	473	437	1	36	87	328	281	258	0	23	130
SALINAS	233	116	127	118	0	9	40	116	138	124	0	14	18
SAN FRANCISCO	782	419	426	372	0	54	131	360	381	346	0	35	104
SAN JOSE	508	255	260	236	1	24	105	246	228	213	0	15	69
SANTA ROSA	1126	846	858	814	1	43	172	266	274	259	0	15	66
EUREKA	81	44	36	33	0	3	16	30	28	25	0	3	8
STOCKTON	442	247	267	236	0	31	57	203	203	187	0	16	50
YUBA CITY	40	15	11	10	0	1	0	5	4	4	0	0	0
NO DIVISION TOTAL	5331	3024	3117	2829	3	287	839	2237	2218	2052	0	166	591

SO DIVISION SOU													
GAP-SO DIVISION	18												
BAKERSFIELD	244	123	106	95	1	10	37	125	119	110	0	9	31
MONROVIA	437	188	181	173	0	8	65	265	235	219	0	16	82
LA/METRO	744	313	315	277	0	38	133	411	400	363	0	37	121
LB/LAKEWOOD	435	176	176	151	0	25	59	274	255	227	0	28	87
PALM DESERT	264	144	140	113	0	27	28	121	116	100	0	17	26
RIVERSIDE	657	364	351	319	0	32	120	314	293	271	0	22	97
SAN DIEGO	569	311	299	250	3	47	172	270	279	258	0	21	120
SAN MARCOS	306	204	197	182	0	15	50	107	103	92	0	11	37
SANTA ANA	758	392	373	343	0	30	145	418	364	346	0	18	147
VENTURA	314	169	172	148	0	24	43	136	126	111	0	15	47
SAN LUIS OBISPO	349	251	254	229	0	25	65	105	97	87	0	10	31
VAN NUYS	464	195	189	158	0	31	94	253	231	219	0	12	84
SO DIVISION TOTAL	5559	2830	2753	2438	4	312	1011	2799	2618	2403	0	216	910

STATEWIDE TOTAL	10890	5854	5870	5267	7	599	1850	5036	4836	4455	0	382	1501
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A. APPLICATION AND LICENSING INVESTIGATIONS (cont'd.)

	PRIORITY REC'D	PRO APPS	TOTAL APPS REG'D		
			PRO	PET	PET/PRO
HEADQUARTERS					
ADM HEARING OFFICE					
LEAD UNIT					
DECOY GRANT					
TEU					
GAP					
TRACE					
NO DIVISION SOU					
GAP-NO DIVISION					
FRESNO	0	22	1	2	0
OAKLAND	0	25	1	3	0
REDDING	0	5	1	1	0
SACRAMENTO	0	22	4	4	0
SALINAS	0	6	2	0	0
SAN FRANCISCO	0	42	9	6	1
SAN JOSE	0	22	3	2	0
SANTA ROSA	0	12	1	1	0
EUREKA	0	1	1	0	0
STOCKTON	0	19	5	0	0
YUBA CITY	0	0	0	0	0
NO DIVISION TOTAL	0	176	28	19	1

SO DIVISION SOU					
GAP-SO DIVISION					
BAKERSFIELD	0	3	1	1	0
MONROVIA	0	5	0	0	0
LA/METRO	0	34	2	1	0
LB/LAKEWOOD	0	22	1	0	0
PALM DESERT	0	3	1	0	0
RIVERSIDE	0	20	2	0	0
SAN DIEGO	0	76	6	1	0
SAN MARCOS	0	23	2	0	0
SANTA ANA	0	25	2	0	0
VENTURA	0	9	3	0	0
SAN LUIS OBISPO	0	2	0	3	0
VAN NUYS	0	16	0	0	0
SO DIVISION TOTAL	0	238	20	6	0

STATEWIDE TOTAL	0	414	48	25	1
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B. ASSIGNMENTS

	LICENSING ASSIGNMENTS (ABC-61)			COMPLAINT INVEST ASSIGNMENTS (ABC-61)			ADMINISTRATION ASSIGNMENTS (ABC-61)			POLICE REPORTS ASSN'D FOR INVEST (ABC-61)		
	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G	REC'D	COMP'D	PEND'G
HEADQUARTERS												
ADM HEARING OFFICE												
LEAD UNIT												
DECOY GRANT												
TEU				66	45	33	0	0	0	0	0	0
GAP				0	0	0	0	0	0	0	0	0
TRACE												
NO DIVISION SOU				12	21	4	2	3	0	1	1	0
GAP-NO DIVISION												
FRESNO	107	94	30	144	153	47	80	86	12	118	105	20
OAKLAND	98	108	48	92	64	108	70	71	9	118	104	26
REDDING	27	21	11	29	29	26	28	23	11	22	23	1
SACRAMENTO	136	133	75	106	128	33	120	126	14	113	102	23
SALINAS	42	37	40	13	8	8	45	44	14	36	34	8
SAN FRANCISCO	65	122	44	136	122	112	69	73	12	91	78	38
SAN JOSE	76	85	36	38	35	19	54	41	26	17	17	8
SANTA ROSA	144	136	38	21	20	17	52	49	11	35	34	1
EUREKA	36	35	2	13	7	13	19	19	0	21	21	1
STOCKTON	73	53	62	99	109	86	100	97	18	81	76	20
YUBA CITY	5	2	0	0	6	0	0	2	0	2	3	0
NO DIVISION TOTAL	809	826	386	703	702	473	639	634	127	655	598	146

SO DIVISION SOU				10	11	3	2	4	1	0	0	0
GAP-SO DIVISION												
BAKERSFIELD	40	38	19	73	61	40	51	49	5	16	13	4
MONROVIA	210	213	57	83	76	78	80	83	9	48	53	4
LA/METRO	215	245	85	188	225	78	146	148	12	129	137	13
LB/LAKEWOOD	128	141	38	56	70	41	98	92	15	77	78	8
PALM DESERT	81	70	23	53	60	54	11	9	3	22	31	5
RIVERSIDE	83	94	44	110	118	53	138	139	8	103	122	11
SAN DIEGO	147	119	133	153	147	50	53	54	5	22	12	19
SAN MARCOS	58	63	13	33	20	30	34	28	14	20	20	0
SANTA ANA	217	206	95	151	127	141	118	99	34	61	38	43
VENTURA	44	45	9	66	52	25	39	35	21	45	35	12
SAN LUIS OBISPO	109	104	19	44	56	23	41	35	10	27	27	5
VAN NUYS	79	80	31	141	118	62	169	161	40	103	136	16
SO DIVISION TOTAL	1411	1418	566	1161	1141	678	980	936	177	673	702	140

STATEWIDE TOTAL	2220	2244	952	1930	1888	1184	1619	1571	304	1328	1300	286
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B. ASSIGNMENTS  
(cont'd.)

C. ARRESTS

	ENFORCEMENT STAFFING		PREMISES VISITED		ARRESTS/CITATIONS						TOTAL WARNING
	AUTHORIZED	VACANCY	LICENSING	ENFORCEMENT	MINORS		OTHER		TOTAL		LTRS SENT
					ABC	JT	ABC	JT	ABC	JT	
HEADQUARTERS											
ADM HEARING OFFICE											
LEAD UNIT											
DECOY GRANT			0	0	0	0	0	0	0	0	0
TEU	2	0	0	0	0	0	0	0	0	0	2
GAP	10	0									
TRACE											
NO DIVISION SOU	7	0	0	2358	214	0	30	7	244	7	0
GAP-NO DIVISION			0	3764							
FRESNO	4	1	409	828	97	0	4	0	101	0	26
OAKLAND	7	4	673	631	200	0	76	0	276	0	23
REDDING	4	1	123	811	39	0	24	4	63	4	6
SACRAMENTO	8	1	650	1493	94	3	75	7	169	10	27
SALINAS	2	0	142	396	24	1	6	0	30	1	5
SAN FRANCISCO	7	4	520	536	47	0	14	0	61	0	26
SAN JOSE	5	1	417	446	18	0	0	1	18	1	7
SANTA ROSA	8	3	1015	864	100	0	54	5	154	5	8
EUREKA	0	0	51	14	10	1	1	1	11	2	14
STOCKTON	5	1	693	631	82	0	29	0	111	0	3
YUBA CITY	0	0	16	49	1	0	0	0	1	0	0
NO DIVISION TOTAL	69	16	4709	12821	926	5	313	25	1239	30	145

SO DIVISION SOU	6	1	0	225	4	6	19	21	27	52	0
GAP-SO DIVISION			0	2551							
BAKERSFIELD	3	0	178	644	31	5	27	64	58	69	21
MONROVIA	5	1	501	670	41	13	12	20	53	33	30
LA/METRO	7	2	568	915	136	0	47	0	183	0	41
LB/LAKEWOOD	5	1	282	913	105	3	18	0	123	3	15
PALM DESERT	3	0	171	548	27	4	319	38	346	42	20
RIVERSIDE	6	0	535	1086	68	0	43	0	111	0	40
SAN DIEGO	7	1	488	664	150	36	40	16	190	52	69
SAN MARCOS	3	0	399	535	10	0	43	1	53	1	22
SANTA ANA	7	2	852	1003	72	25	11	4	83	29	12
VENTURA	3	0	224	896	106	2	54	0	160	2	18
SAN LUIS OBISPO	2	1	385	840	60	0	23	0	83	0	21
VAN NUYS	6	0	361	1594	72	0	24	16	96	16	18
SO DIVISION TOTAL	63	9	4944	13084	882	94	680	180	1566	299	327

STATEWIDE TOTAL	132	25	9653	25905	1808	99	993	205	2801	304	474
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D. ACCUSATIONS

ACCUSATIONS REGISTERED BY COUNT

	TOT'L REG	MINOR		DECOY		OBV INTOXICATED		DRUGS		DISORDERLY PREM		GAMBLING	
		ABC	BT	ABC	BT	ABC	BT	ABC	BT	ABC	BT	ABC	BT
HEADQUARTERS	1	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0
TEU	14	0	0	0	0	0	0	0	0	0	0	0	0
GAP													
TRACE													
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-NO DIVISION													
FRESNO	107	1	3	58	15	0	2	2	0	0	1	6	2
OAKLAND	161	12	0	33	79	2	3	1	0	2	0	1	0
REDDING	57	5	1	14	24	2	2	3	0	0	0	0	0
SACRAMENTO	169	1	1	49	77	5	1	0	0	2	0	0	0
SALINAS	43	0	3	9	23	0	0	0	0	0	0	0	0
SAN FRANCISCO	88	16	6	5	30	6	4	1	1	1	1	0	0
SAN JOSE	45	2	1	17	9	2	0	1	0	0	0	0	0
SANTA ROSA	62	15	12	18	10	2	0	2	0	0	0	0	1
EUREKA	14	3	2	3	3	1	2	0	0	1	0	0	0
STOCKTON	82	17	20	4	26	2	3	3	0	0	0	0	3
YUBA CITY	1	0	0	0	2	0	0	0	0	0	0	0	0
NO DIVISION TOTAL	829	72	49	210	298	22	17	13	1	6	2	7	6

SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-SO DIVISION													
BAKERSFIELD	55	13	4	1	3	0	0	2	1	0	0	2	1
MONROVIA	65	7	1	21	19	1	1	3	0	1	1	2	0
LA/METRO	146	6	4	22	66	1	5	1	4	0	1	2	3
LB/LAKEWOOD	89	7	0	29	38	0	1	1	0	1	0	1	1
PALM DESERT	23	1	2	0	7	0	0	0	0	0	0	0	0
RIVERSIDE	104	4	9	28	46	0	0	5	2	0	0	2	1
SAN DIEGO	36	3	0	6	4	9	0	0	0	0	0	0	1
SAN MARCOS	39	5	1	12	18	3	0	1	1	0	0	0	2
SANTA ANA	52	7	1	18	9	0	0	6	0	0	0	0	1
VENTURA	52	5	3	16	24	0	1	0	0	1	1	4	0
SAN LUIS OBISPO	45	3	2	27	14	1	1	0	0	0	0	4	0
VAN NUYS	137	0	1	34	71	0	3	2	3	1	0	1	0
SO DIVISION TOTAL	843	61	28	214	319	15	12	21	11	4	3	18	10

STATEWIDE TOTAL	1672	133	77	424	617	37	29	34	12	10	5	25	16
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D. ACCUSATIONS (CONT'D)

ACCUSATIONS REGISTERED BY COUNT

	SOLICITING DRINKS		AFTER HOURS		B/P	MORAL TURPITUDE		DISRUPTIVE PREM		OTHERS		TOTAL	
	ABC	BT	ABC	BT	ABC	ABC	BT	ABC	BT	ABC	BT	ABC	BT
HEADQUARTERS	0	0	0	0	0	0	0	0	0	0	0	0	0
ADM HEARING OFFICE													
LEAD UNIT													
DECOY GRANT	0	0	0	0	0	0	0	0	0	0	0	0	0
TEU	0	0	0	0	1	0	0	0	0	0	0	1	0
GAP													
TRACE													
NO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-NO DIVISION													
FRESNO	0	0	0	2	4	0	3	2	1	18	2	91	31
OAKLAND	0	0	1	0	0	0	1	1	1	18	2	71	86
REDDING	0	0	1	1	0	0	1	1	0	10	0	36	29
SACRAMENTO	0	0	0	0	5	1	5	4	1	44	4	111	89
SALINAS	1	0	0	0	0	1	0	0	0	0	1	11	27
SAN FRANCISCO	0	0	4	1	1	0	2	2	1	26	4	62	50
SAN JOSE	3	0	0	0	1	4	0	2	0	4	3	36	13
SANTA ROSA	0	0	0	0	3	1	3	1	1	8	0	50	27
EUREKA	0	0	1	0	0	0	0	0	0	0	0	9	7
STOCKTON	2	0	1	0	1	1	0	3	0	11	2	45	54
YUBA CITY	0	0	0	0	0	0	0	0	0	1	0	1	2
NO DIVISION TOTAL	6	0	8	4	15	8	15	16	5	140	18	523	415

SO DIVISION SOU	0	0	0	0	0	0	0	0	0	0	0	0	0
GAP-SO DIVISION													
BAKERSFIELD	2	1	0	0	1	1	0	9	1	12	1	43	12
MONROVIA	1	0	2	0	0	2	0	1	0	12	1	53	23
LA/METRO	1	2	4	3	1	2	5	0	7	25	12	65	112
LB/LAKEWOOD	2	2	0	0	0	2	1	3	0	10	0	56	43
PALM DESERT	0	0	1	0	1	0	2	0	0	3	0	6	11
RIVERSIDE	0	0	0	0	1	3	0	3	0	16	4	62	62
SAN DIEGO	0	0	0	0	1	1	0	1	1	10	3	31	9
SAN MARCOS	0	0	0	0	0	0	1	0	1	3	1	24	25
SANTA ANA	0	0	0	1	1	0	0	0	0	9	0	41	12
VENTURA	0	0	0	0	2	0	2	0	0	15	0	43	31
SAN LUIS OBISPO	0	0	0	0	0	0	0	2	1	3	1	40	19
VAN NUYS	3	6	0	0	1	2	1	7	1	17	6	68	92
SO DIVISION TOTAL	9	11	7	4	9	13	12	26	12	135	29	532	451

STATEWIDE TOTAL	15	11	15	8	25	21	27	42	17	275	47	1056	866
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E. MISCELLANEOUS

	TEMP/INTR'M RET PERMIT	SPEC DAILY TEMP BEER/WINE	DAILY ON-SALE GENERAL	CATERING AUTH
HEADQUARTERS				
ADM HEARING OFFICE				
LEAD UNIT				
DECOY GRANT				
TEU				
GAP				
TRACE				
NO DIVISION SOU				
GAP-NO DIVISION				
FRESNO	108	617	870	857
OAKLAND	205	920	1,174	523
REDDING	49	327	831	599
SACRAMENTO	170	1,215	2,295	1,233
SALINAS	73	600	735	502
SAN FRANCISCO	209	565	894	1,142
SAN JOSE	136	569	156	684
SANTA ROSA	123	1,753	1,755	532
EUREKA	29	287	349	248
STOCKTON	113	486	1,238	439
YUBA CITY	3	105	66	36
NO DIVISION TOTAL	1,218	7,444	10,363	6,795

SO DIVISION SOU				
GAP-SO DIVISION				
BAKERSFIELD	55	88	473	275
MONROVIA	104	469	354	1,076
LA/METRO	140	241	539	632
LB/LAKEWOOD	101	234	329	354
PALM DESERT	61	186	248	259
RIVERSIDE	139	418	385	752
SAN DIEGO	223	336	435	943
SAN MARCOS	60	384	184	177
SANTA ANA	201	441	563	864
VENTURA	74	385	624	610
SAN LUIS OBISPO	42	625	436	268
VAN NUYS	143	143	332	342
SO DIVISION TOTAL	1,343	3,950	4,902	6,552

STATEWIDE TOTAL	2,561	11,394	15,265	13,347
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